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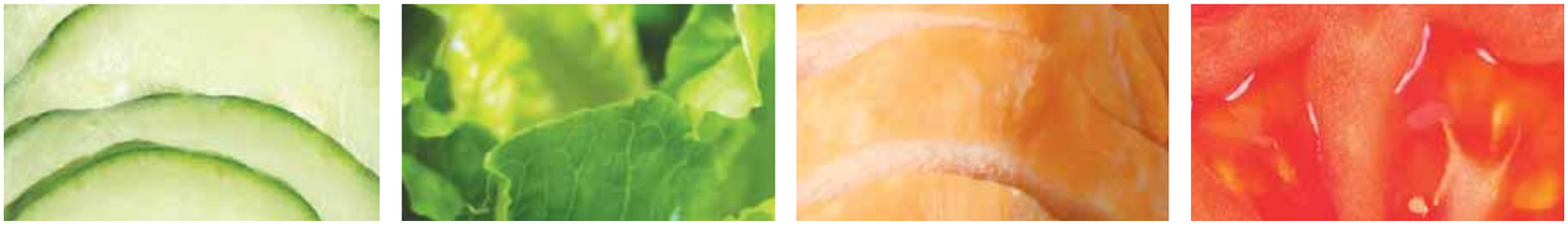

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Unravelling a mystery

With the arrest of an aviation heir, police seek two more suspects and a motive after the body of missing man Tim Bosma was found PAGE 6

Slime's time

Algae is being touted as the next big thing in bio-fuels. Will it live up to the hype? Also, did you know your licence plate was made by convicts? Read all about it in this week's Drive PAGES 21 - 24

WHY I HAD MY BREASTS REMOVED: ANGELINA JOLIE

STAR GOES PUBLIC WITH DOUBLE MASTECTOMY PAGE 12

Tomas Vokoun of the Penguins protects his net against the Sens' Jakob Silfverberg during Game 1 of their second-round series in Pittsburgh, Tuesday. The Penguins won 4-1. JUSTIN K. ALLER/GETTY IMAGES

Sens penned in by Penguins

It's the Pitts.

Red-hot power play lifts Penguins to 4-1 victory over Senators in series opener

Paul Martin and Chris Kunitz scored power-play goals and Pascal Dupuis added his sixth goal of the playoffs and the Pittsburgh Penguins beat the Ottawa Senators 4-1 in Game 1 of the Eastern Conference semifinals on Tuesday.

Evgeni Malkin extended his points streak to seven games with a goal and an assist for Pittsburgh.

Game 2 is Friday night.

Tomas Vokoun stopped 35 shots to win his third straight start and top-seeded Pittsburgh never trailed.

Colin Greening scored for the Senators. Craig Anderson made 26 saves but Ottawa had no answer for Pittsburgh's power play.

The Penguins are 9 of 24 with the man advantage through seven playoff games, best of the eight teams remaining in the post-season.

The Senators had the NHL's best penalty kill during the regular season and turned aside 16 of 19 penalties against Montreal in the first round.

Pittsburgh was pushed to six games by the New York Islanders during a spirited first-round series in which the youthful Islanders had the Penguins on their heels at times.

Still, Pittsburgh advanced to the conference semifinals for the first time in three years behind the power play and a gutsy move by coach Dan Bylsma to bench top goaltender Marc-Andre Fleury and replace him with Vokoun.

The 36-year-old Vokoun made his 713th NHL start on Tuesday, but his first with the stakes this big. Despite admitting to some butterflies when told he would get the starting assignment for Game 1, Vokoun overcame some shaky moments early to settle down.

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NEWS

Floating his idea

Mayor wants to explore truck-only toll tunnel

If the federal and provincial governments want to alleviate congestion caused by heavy trucks in the city's downtown core, Mayor Jim Watson thinks they should bury them.

Watson floated the idea Tuesday of a truck-only toll tunnel from the MacDonald-Cartier Bridge, running under King Edward Avenue and emerging at Nicholas Street near the 417.

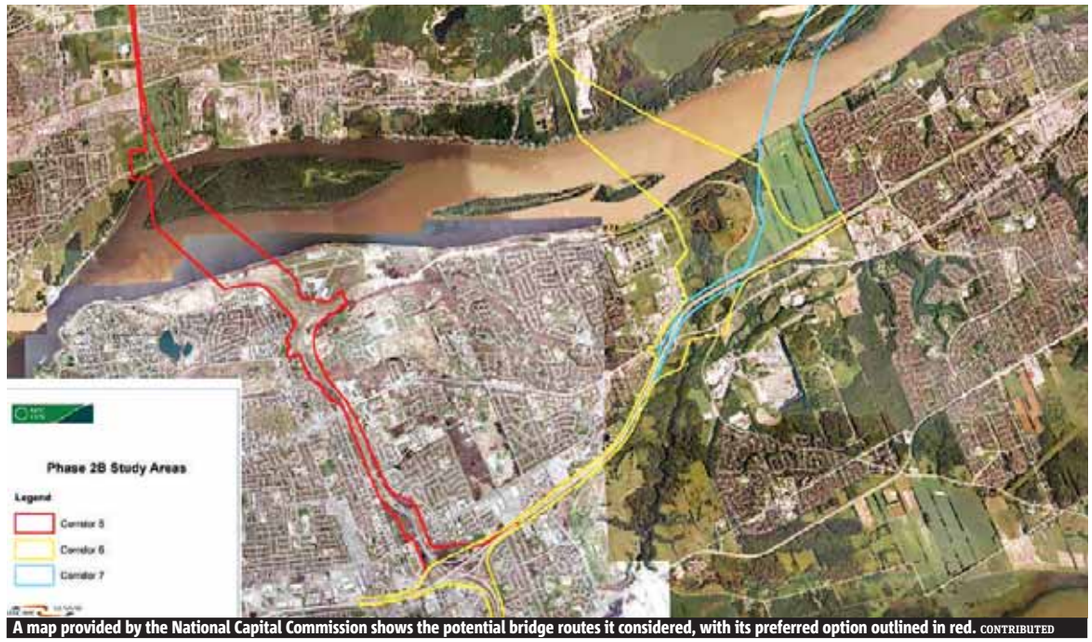
Watson's comments came in response to the National Capital Commission's preference for a new interprovincial bridge along the Kettle Island corridor. The bridge is partially an effort to reduce truck congestion in the downtown core. Watson's against the idea.

"I think what we have to do is look more creatively. Instead of looking at a bridge, we should be looking at the possibility of a truck-only tunnel going off the bridge, under King Edward and coming up at Nicholas at the 417," Watson said.

"That solves the truck problem in the downtown without hurting another series of neighbourhoods in the east end."

There's no estimate on how much that would cost, but Watson said he suspects there could be economies of scale, since drilling equipment will already be in the city over the coming years for the construction of the Confederation Line. The Kettle Island bridge is estimated to cost $1.16 billion.

ALEX BOUTILIER/METRO



A map provided by the National Capital Commission shows the potential bridge routes it considered, with its preferred option outlined in red. CONTRIBUTED

Bridging the gap over Kettle Island

Potential project. National Capital Commission sticks with Kettle Island for new interprovincial bridge

ALEX BOUTILIER
alex.boutilier@metronews.ca

If a new interprovincial bridge is to be built, it should be built over Kettle Island, according to a forthcoming report from the National Capital Commission.

At a technical briefing on Tuesday, the NCC stuck with its preferred plan to build any future interprovincial bridge in the "Kettle Island corridor." The bridge would connect the north side of Ottawa's Aviation Parkway to Montée Paiement in Gatineau.

The six-lane, $1.16 billion bridge would have one transit-only lane and two car lanes in either direction, along with a multi-use pedestrian and cyclist section. It's not as though construction is imminent, said Fred Gaspar, the NCC's director of federal approvals.

"It's not our mandate at this point to build a bridge," Gaspar told reporters Tuesday. "Really, what we were engaged in was having a really thorough, robust study with all stakeholders in the region."

Some of those stakeholders were less than enthused at the idea.

Local MPPs Madeleine Meilleur and Phil McNeely both came out against the idea Tuesday afternoon. Rockcliffe Coun. Peter Clark, never one to mince words, said no bridge would be built "while (he's) still living."

The Rockcliffe Park Residents Association also opposed the plan.

"This shouldn't be a priority for Ottawa citizens. There's other places where that money could be spent, certainly on transit," said RPRA's Lori Assheton-Smith.

The NCC will hold public consultations on the preferred plan on May 27 in Ottawa and May 30 in Gatineau.

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Lending a helping hand ... and a ride

OC Transpo. 15 transit staffers honoured for ensuring Ottawans were safe in 2012

ALEX BOUTILIER
alex.boutilier@metronews.ca

Fifteen OC Transpo employees were formally recognized for going an extra step to ensure citizens' safety in 2012.

At an event at Ottawa City Hall Tuesday, Para Transpo employee Cesar Calderon was recognized as the 2012 "Transecure Employee of the Year."

Calderon, a Para Transpo driver, was on his route on Sept. 3, 2012, when he noticed two visually impaired men walking in an area with no sidewalks and no means to cross a busy four-lane road. Parking his bus, Calderon crossed the traffic to assist the two men and helped them reach a bus stop on the other side.

Coun. Diane Deans, chair of the city's transit commission, said the dedication of the Transecure Award winners is what makes OC Transpo "one of the safest transit systems in North America."

A recent poll conducted by Toronto's Core Strategies showed that 71 per cent of people believe that, should an incident occur, OC Transpo drivers know what to do. Overall, 90 per cent of respondents agreed OC Transpo is a safe service.

ATU Local 279 president Craig Watson said the numbers are encouraging.

"To us, we're seeing a lot of ... improvements on the actual ratings of how people feel about the drivers and stuff like that," said Watson on Monday.

"The drivers, we've got a tough job out there. There's been a lot of assaults over silly things ... but we're pleased to see things improving."

All eyes on bus safety — passengers look out of a bus on Slater Street. As the city of Ottawa feted drivers who went above and beyond to keep their passengers safe, a survey released to Metro shows the majority of passengers are feeling safe. SEAN MCKIBBON/METRO

Hollaback! Ottawa

Harassment an issue for female riders

Julie Lalonde

Hollaback! Ottawa says the stories of assault and harassment on OC Transpo buses over the past number of months are only a "snapshot" of a larger problem.

The advocacy group, along with Women's Initiatives for Safer Environments, is planning a community dialogue and panel discussion on public-transit safety Wednesday night.

"The stories we hear, particularly from women and girls, is that there are a lot of experiences of harassment, intimidation and assault that they do not feel comfortable reporting. That gap concerns us," said Hollaback! organizer Julie Lalonde on Monday.

The event will take place from 6:30 p.m. to 8:30 p.m. at the Bronson Centre. Organizers are planning a panel discussion, a survey, and an open mic for transit users to share their stories. The aim is to brainstorm ideas on how to make Ottawa's transit system more safe for users. METRO

Apps connect you to the city

An app that lets you see what buildings are set to go up in your community, and another that lets dog owners connect with their pooch's eyes' view, are just some of the creations made from City of Ottawa data being shown off in the second Apps4Ottawa contest.

"The ones that are most interesting in this round are the ones that give you an idea of what's going on in your neighbourhood," said Matt Leduc of non-profit Open Data Ottawa, which partners with the city on the contest now awarding $38,000 in cash prizes.

"What it's doing is making it easier for the residents of the city to be informed," he said. "Before they would have to go and manually pull this information. You would have to stay right on top of things."

Through the app, users can offer feedback on proposals, he said, which facilitates democracy.

City data, he said, is allowing people to make real connections within their community. A new app called Woof lets users create a profile for their dog and helps owners connect while they're out walking with man's best friend. It also has a function to help find missing dogs.

This contest has four themes: On the Move, Having Fun, Your City and Data Analysis and Visualizations.

The top prize for the winning app in each category is $3,000 and runners up also get a prizes.

GRAHAM LANKTREE/METRO

The Not in my Neighbourhood app, entered in the 4th Apps4Ottawa contest, tracks new building projects going up in your community. SUBMITTED

Pour Boy. City decides to let pub keep mural after all

The owner of a new Somerset Street pub is breathing a sigh of relief after the city's planning committee waived a signage bylaw Tuesday, allowing him to keep a mural on the façade of the business.

Anthony Marko said Pour Boy, located at the intersection of Somerset and Lyon Streets, can keep the mural of Bob Dylan he paid $1,000 for after receiving a complaint from someone in the community.

That complaint prompted a bylaw officer to come by his business in mid-April, he said, and notify him of the Signs on Private Property Bylaw, which prohibits the painting of a mural on the exterior wall of an entrance to a building.

Anthony Marko, owner of Pour Boy, beside the mural on the façade of his pub. METRO

Marko said he met the person who complained at Tuesday's meeting and they resolved the issue.

Coun. Diane Holmes amended the motion at the meeting to also allow Pour Boy to have its business name painted back on the façade.

She admitted the bylaw is "inflexible," but the city should still have the final say on the content of a mural.

"We don't want to see any sexist comments or illegal comments," said Holmes.

The exemption will go to a city-council vote at a later date.

JOE LOFARO/METRO, WITH FILES FROM ALEX BOUTILIER

Key witness in police assault trial hospitalized

Can't testify. Judge: Obvious the defence is impacting witness's reliability, credibility

A key witness in the trial of two Ottawa police officers accused of assaulting a drunken homeless man is voluntarily staying under psychiatric care in hospital and there's no word yet on when she will return to the witness box.

Tasha Doucette, who witnessed the arrest of Hugh Styres on Aug. 13, 2011, in Sandy Hill, claimed constables Thanh Tran and Colin Bowie tripped the man during his arrest, causing him to fall face first into the ground. Both officers have pleaded not guilty to assault causing bodily harm.

Doucette's doctor, Douglas Wilkins, testified Tuesday she is in a "fragile" state right now after being admitted to the emergency room at The Ottawa Hospital on May 9.

The emergency-room visit came after her family accused defence lawyer Michael Edelson of badgering and harassing Doucette during cross-examination. She was absent from court Monday and had missed parts of the trial last week. Wilkins said he recalled Doucette saying she felt like she was on trial and felt "ridiculed" in court.

Justice Charles Vaillancourt agreed to hold off on this aspect of the case. "It's fairly obvious that defence is having an impact on her reliability and credibility," he said.

Wilkins said Doucette's condition has improved, but she is not medically fit to testify. He said she was still "disorganized." JOE LOFARO/METRO

The Great Benefit

A model shows off some modern flapper fashion to promote The Gatsby Salon benefit event at St. Laurent Centre happening Wednesday night in support of the Ottawa Regional Cancer Foundation's breast health programs. Organizers say attendees will get to step into a Roaring Twenties setting replete with good food, lots of bubbly, a screening of the original The Great Gatsby film, and a fashion show inspired by the era that will feature clothing available at the mall. Information is online at ottawacancer.ca. JEROME SCULLINO/CONTRIBUTED

Traffic ticket blitz

Police charge 203 drivers

Ottawa police charged 203 speeders and other dangerous drivers on Highway 174, as part of Canada Road Safety Week Tuesday.

"Speeding continues to be one of the principle causes of road fatalities," said traffic officer Peter McKenna.

One driver was fined $232 and lost four demerit points for travelling 132 km/h in a posted 100 km/h zone. Of the issue 203 Provincial Offence Notices issued by police, 92 were for speeding.

"Speed limits are set and enforced to save lives," said McKenna. "Following the speed limit gives you more time to react to traffic signals, road obstacles, pedestrians cyclists and other vehicles, reducing the risk of injury or death for you and others."

GRAHAM LANKTREE/METRO

Office Space-esque

Ill communication sapping skill: Report

Poor communication about restructuring in the workplace is sapping worker productivity in both the private and public sectors, says a report by the Canadian Management Centre (CMC) and pollster Ipsos Reid at a workshop in Ottawa Tuesday.

GRAHAM LANKTREE/METRO

Fleeing Gatineau police

Drunk driver causes two crashes

A man may face charges of drunk driving, fleeing police, and causing a hit-and-run after he fled one accident Tuesday only to cause another minutes later. When police caught him and gave him a breathalyzer, he blew nearly three times the legal limit.

GRAHAM LANKTREE/METRO

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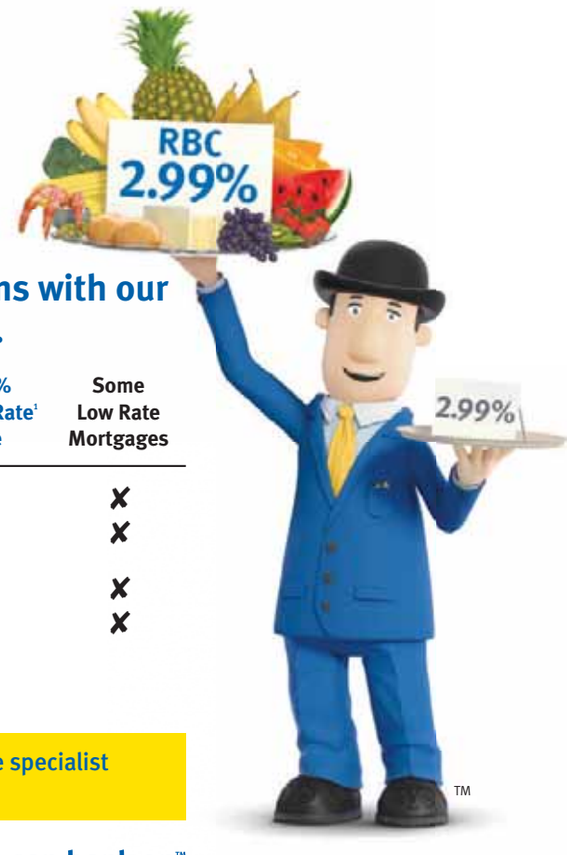

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Test drive ended in killing: Cops

Tim Bosma found — dead. Murder to be added to charges as more suspects sought

Police probe the death of Tim Bosma, inset with his wife, Sharlene, at a rural property in North Dumfries Township. ANDREW FRANCIS WALLACE/TORSTAR NEWS SERVICE, INSET: FACEBOOK

A 32-year-old Hamilton father who took two men for a test drive last week in a truck he posted for sale was killed that night, police allege, though it's a mystery why.

Tim Bosma's body — "burned beyond recognition" — was found in the Waterloo Region, about 50 kilometres from his home, police said on Tuesday.

A Toronto man is under arrest and was set to be charged on Wednesday with first-degree murder, Hamilton police Det. Sgt. Matt Kavanagh said. Investigators were looking for at least two other suspects.

Dellen Millard, 27, was arrested on Friday and is already charged with forcible confinement and theft over $5,000. His lawyer has said he will dispute the charges.

Police were searching two properties Tuesday in the Waterloo area that are owned by Millard, including an airport hangar and a farm. Officers combed the grounds of the farm on foot and on horseback.

Bosma, described as a church-going family man not previously known to police, vanished on May 6 after leaving his home in his pickup truck with two men. The second man police were seeking was described as white and in his early-to-mid-20s.

Police said they were also looking for at least one more person, as video evidence shows another vehicle following Bosma's pickup truck when he left on the test drive, Kavanagh said. Police weren't able to make out the model from the footage, only that it is an "SUV-type vehicle."

A Toronto man earlier took the same two suspects for a test drive of his own truck, also put up for sale online, police have said.

Police found Bosma's truck on Sunday parked in the driveway of Millard's mother's home in Kleinburg, north of Toronto. She has "absolutely no" involvement with the case, police said.

Search warrants were being executed on three vehicles, Kavanagh said. Auto squad investigators were also set to examine vehicles in the airport hangar, he said.

THE CANADIAN PRESS

Tuesday's unknowns

No official motive had been offered for Bosma's death.

- Police said there was "no connection whatsoever" between Bosma and the suspects before May 6.
- Police didn't yet know where Bosma was killed or when his body was burned, only that his remains were found in the Waterloo Region.
- The coroner's office had just been brought into the investigation and had not established the cause of death.

Psychiatrist says she had no idea drugs were forced on teen

Dr. Michelle Roy, a psychiatrist, works with some of the most dangerous prisoners in the country. THE CANADIAN PRESS

A psychiatrist teared up on Tuesday as she testified about watching video of prison staff injecting a troubled inmate over her objections.

Dr. Michelle Roy told the Ashley Smith inquest that she was dismayed to discover only recently a "huge" discrepancy between what a nurse described by phone and reality.

The inquest has seen Smith was not, in fact, out of control at the prison in Joliette, Que., when Roy prescribed a tranquillizer for Smith over the phone.

Prescribing by phone was a normal practice that relied on accurate information, Roy said.

In July 2007, a nurse at Joliette Institution for Women called Roy, saying that the teen, who had a propensity to self-harm, was apparently in a severely agitated state.

"She had objects in her vagina. She was bleeding. There was a possibility of electrocution," Roy testified.

Roy advised the nurse to put Smith in restraints, prescribed a powerful tranquillizer and recommended an exam at the general hospital.

Misled?

"The situation that was described to me was a very severe agitation, that her life was in danger."

Dr. Michelle Roy, who prescribed tranquillizers for teen inmate Ashley Smith

"My expectation when I gave those orders was ... that this patient must be put on restraints immediately, and then offer her medication," Roy said.

Various nurses would call to say Smith was still extremely agitated — something not reflected in the prison video.

Over a 10-hour period, the psychiatrist ended up prescribing five sets of injections, believing Smith was accepting them voluntarily.

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Prince Harry stands with New Jersey Gov. Chris Christie, left, during his visit to Mantoloking, N.J., one of the areas affected by Superstorm Sandy on the fifth day of his visit to the U.S. on Tuesday. JOHN STILLWELL/GETTY IMAGES

Prince Harry tours storm-damaged N.J. shore

Superstorm Sandy aftermath. Gov. Christie played tour guide, and game competitor

Britain's Prince Harry toured two New Jersey shore communities devastated six months ago by Superstorm Sandy, viewing destroyed homes, walking on a rebuilt boardwalk and shaking hands with emergency personnel and construction workers who have been racing to get the resort towns ready for the summer.

In Seaside Heights, where the MTV reality show Jersey Shore was taped, Harry and his tour guide, Gov. Chris Christie, also took part in a game of chance along the boardwalk, throwing perforated plastic balls into holes for prizes, which they gave to children.

The two came within sight of a roller coaster that the storm sent plunging into the Atlantic, which became a defining image of the storm that struck in late October. A crane was in place to begin demolition of the amusement ride.

"He is so cute. He came in with that white shirt and red hair, and he just exceeded all my expectations," said Brianna Marchal, 19, of Manahawkin, during his second stop.

The prince said he was impressed to see "everyone getting together and making things right."

Christie showed Harry a spot where the Atlantic Ocean had cut Mantoloking in half, taking out a bridge and houses.

Every one of the wealthy town's 521 homes was damaged or destroyed. In total, New Jersey sustained about $37 billion in damages.

From Seaside Heights, the prince was headed to New York City to promote British trade and tourism and a community baseball program.

THE ASSOCIATED PRESS

Fairy-tale fantasies

"He's a real live prince, here in New Jersey. We both want to marry him."

Taylor Marchal, 21, referring to her sister
At both his N.J. stops, girls and young women jostled for position to get a good look, take photos and fantasize about marriage proposals

The Sun tabloid

Editor charged over bribes paid to press officer

Britain's prosecutors say that a politics and government editor with The Sun tabloid has been charged over a conspiracy to pay thousands of pounds worth of bribes to a press officer working in the British government's tax department.

Prosecutors say The Sun paid bribes to press officer Jonathan Hall in return for information about unannounced spending plans, deficit reduction work and policy decisions. Hall was also charged.

Clodagh Hartley, 38, was arrested last year as part of a sprawling bribery probe linked to Britain's phone hacking scandal. The investigation has already ensnared some of The Sun's most senior staffers. THE ASSOCIATED PRESS

'Counterintuitive'

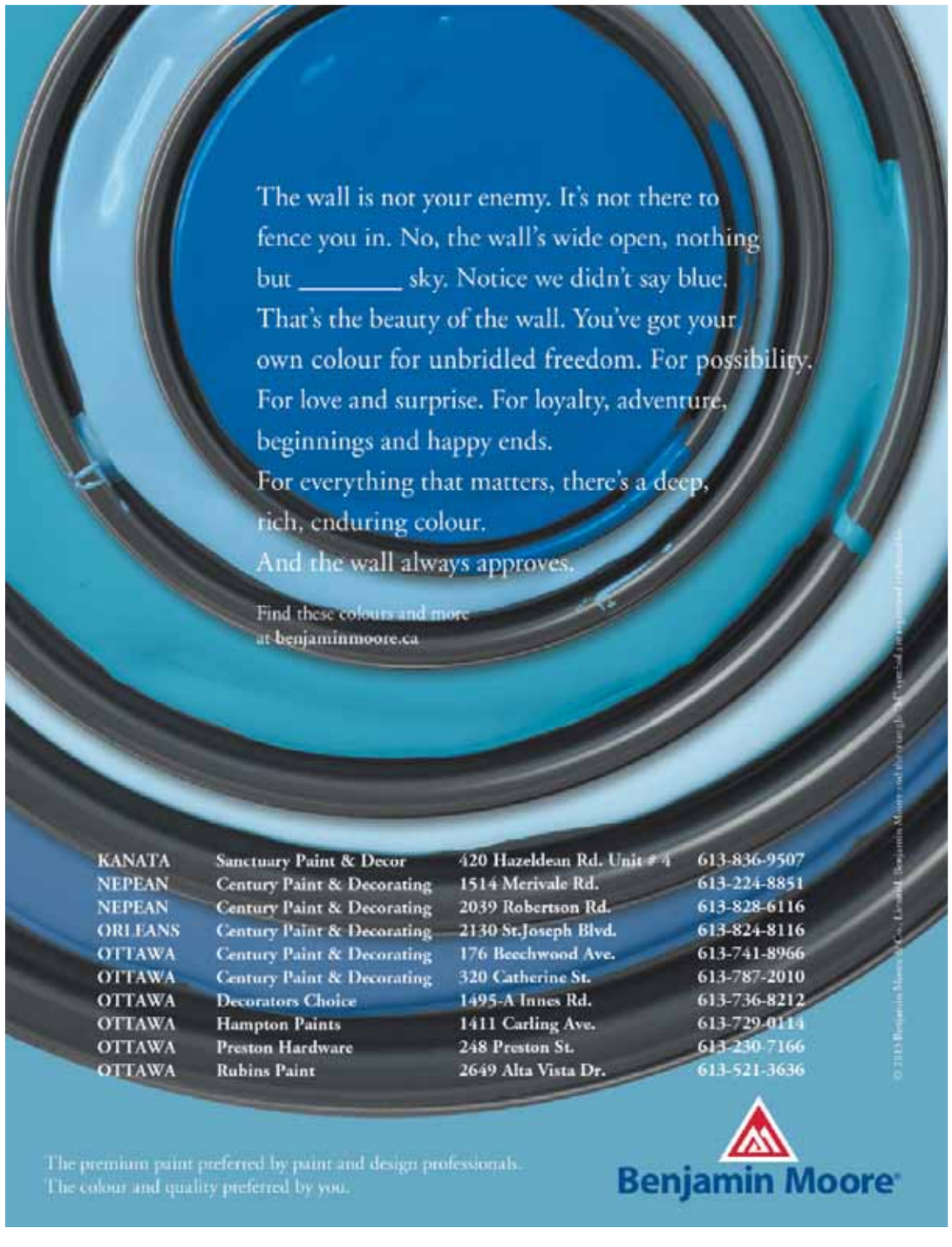
Helmet laws don't necessarily prevent injuries: Study

Bike helmets may prevent head injuries, but a newly published study has found there's no evidence that mandatory helmet laws do the same thing.

"It is a bit counterintuitive that we don't see an effect of helmet laws on head injuries," said University of Toronto researcher Jessica Dennis, whose work was published Tuesday in the journal of the British Medical Association.

"But there's so many other things going on at the same time a helmet law is passed that it's really hard to say that helmet law was the reason head injuries decrease."

She couldn't find any statistical link between helmet laws and reduced hospital admissions. THE CANADIAN PRESS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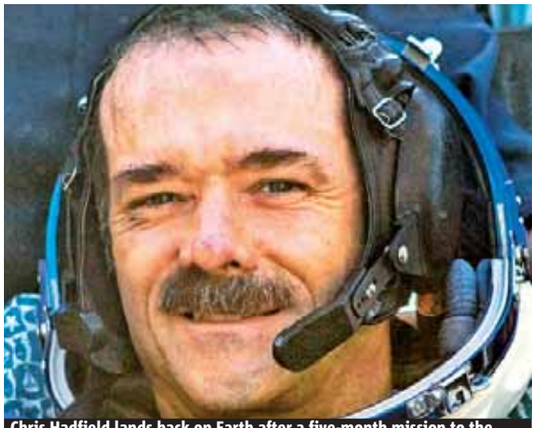
Hadfield comes back to Earth as a star on the rise

A Canadian Odyssey. What's next for our national singing spaceman? Marc Garneau says the sky's the limit

What's next for Chris Hadfield, the Canadian supernova who made space sexy again?

Hadfield landed safely back on Earth Monday after five months at the International Space Station, tweeting, playing his guitar and explaining the mysteries of space by video.

Marc Garneau who, in 2000, was Canada's first astronaut to visit the space station, has some ideas. He says he wouldn't be surprised to see Hadfield follow his path into politics. Some have even suggested to him that Hadfield could become prime minister tomorrow if he wanted.



Chris Hadfield lands back on Earth after a five-month mission to the International Space Station. SERGEI REMEZOV/THE ASSOCIATED PRESS

"He's certainly a very popular figure," Garneau told Torstar News Service. "I've had numerous people say this to me. He has superstar status. I think he has the world by the tail."

It is more likely that Hadfield will first be courted by a number of organizations with requests for personal appearances, speaking engagements and even book offers.

The Calgary Stampede announced last week that Hadfield will be the 2013 Stampede Parade Marshal.

Garneau expects that Parliament will fete Hadfield at some point this year.

And he doesn't expect Hadfield's star to dim any time soon

Hadfield appears to be in a happy place with both feet on the ground, tweeting upon landing that he is happy to be back.

"Safely home — back on Earth, happily readapting to the heavy pull of gravity. Wonderful to smell and feel Spring."

TORSTAR NEWS SERVICE

Rocket Man

"He has superstar status. I think he has the world by the tail."

Marc Garneau on the popularity and future potential of Chris Hadfield

Senate. Brazeau says he'll fight order to pay back $35,000

Patrick Brazeau says he broke no rules when he claimed almost $35,000 in a Senate housing allowance and he's exploring all options to overturn an order to pay the money back.

Brazeau, a one-time Conservative senator who now sits as an independent, was one of three senators ordered by the Senate's internal economy committee last week to repay inappropriately claimed housing allowances.

Brazeau notes that the committee ordered reimbursement despite the conclusion of independent auditor Deloitte that the Senate rules regarding primary and secondary residences are unclear.

Because of that lack of clarity, Deloitte couldn't conclude whether Brazeau, Conservative Sen. Mike Duffy or Liberal Mac Harb had violated the rules in claiming that their primary residences were outside the national capital region.

Sen. Patrick Brazeau ADRIAN WYLD/THE CANADIAN PRESS

Brazeau says he'll seek greater clarification of the committee's decision and try to have the ruling reversed.

Harb has already indicated he'll fight his repayment order in court; in March, Duffy voluntarily repaid just over $90,000 in housing allowances and related living expenses claims. THE CANADIAN PRESS

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BlackBerry gambles on BBM expansion

Orlando, Fla. Company makes its messaging service available on iOS, Android devices

BlackBerry CEO Thorsten Heins speaks at Tuesday's BlackBerry Live conference in Orlando, Fla. THE ASSOCIATED PRESS

BlackBerry came out swinging on Tuesday with a slate of announcements that included an expansion of its popular BlackBerry Messenger service to its competitors' devices and a new smartphone aimed at emerging markets.

Chief executive Thorsten Heins said the time was right for BBM, a key feature of BlackBerry smartphones, to be available on iPhones, iPads and Google Android devices as he kicked off the company's three-day BlackBerry Live conference.

"BBM actually was a key element of (why) people were going to BlackBerry," he said after the unveiling of the smartphone maker's latest plans.

"We feel this platform and its product are standing on its own legs. That is the time to release BBM to another level and really let BBM flourish on its own."

The move is a gamble for the company, which has many loyal users who have stuck with their BlackBerry devices just to keep access to BBM. But the messaging service has run into competition from other similar options like WhatsApp and Waterloo, Ont.-based Kik Messenger, both which are available on BlackBerry and other phones.

BBM offers a more seamless and secure experience that includes video chat, an option that many of its competitors don't offer yet. The iPhone and Android version of the application, which will be available for free, will start with text messaging and then roll out other features including video and channels, Heins said.

BlackBerry has been on a roll in recent months, launching its first new smartphone products in several years with the BlackBerry 10 slate of both touchscreen and physical keyboard models.

The BlackBerry Q5, which was announced Tuesday, will sport a physical keyboard and a 3.1-inch screen. It will be available in several colours including red, black, white and pink in selected markets in Europe, the Middle East, Africa, Asia and Latin America starting in July. The phone isn't expected to be released in North America for now. THE CANADIAN PRESS

U.S. airlines bag $6B in passenger fees

For an airline passenger, this lineup of checked suitcases at a terminal in Atlanta's airport may conjure up nightmares of baggage collection gone wrong. For an airline executive, it may inspire dreams of dancing greenbacks. U.S. airlines raked in more than $6 billion US in baggage and reservation change fees from passengers last year, the highest amount since the fees became common five years ago. Passengers shouldn't expect a break any time soon. Those fees — along with extra charges for boarding early or picking prime seats — have helped return the industry to profitability. THE ASSOCIATED PRESS FILE

Factory collapse

Loblaw to join Bangladesh factory safety pact

Loblaw Companies Ltd. said Tuesday it will sign a pact to improve fire and building safety in Bangladesh following the collapse of a factory in that country that killed more than 1,100 workers.

The company had items for its Joe Fresh clothing label made in the building. "This decision reflects the company's pledge to stay in Bangladesh and underscores its firm belief that active collaboration by retail and manufacturing industries, government and non-governmental organization, is critical to driving effective and lasting change in Bangladesh," the company said in a statement.

The Accord on Fire and Building Safety is a five-year, legally binding factory safety contract aimed at improving worker safety in the Bangladesh garment industry. THE CANADIAN PRESS

Hate you, like your software. Microsoft condescends to use Google Chat on Outlook.com

Microsoft's disdain for Google doesn't extend to all of its rival's products. In a rare bit of co-operation, Microsoft's Outlook.com is giving users of its free email service the option of logging into Google Chat to exchange instant messages and engage in audio or video conversations.

The tie-in announced Tuesday represents an uneasy alliance in the midst of a typically contentious relationship between Microsoft Corp. and Google Inc.

Microsoft is framing its embrace of Google Chat as an example of how it's trying to help connect people who rely on various services to interact with one another. Both Outlook.com and Google Chat are offered for free as a way for Microsoft and Google to attract more online traffic to their advertising-supported services. THE ASSOCIATED PRESS

Chat options

- Outlook.com account holders will now have three different ways to interact in real-time discussions. They were already able to use Skype and Facebook's messaging service. Microsoft closed its Messenger chat service this year as part of a switchover to Skype, which the company bought in 2011.

Don't finish this sentence. German court tells Google to cull autocomplete entries

A top German court has ordered Google Inc. to act on requests to remove autocomplete entries from the search engine after a suit claimed the feature made defamatory suggestions.

The Federal Court of Justice in Karlsruhe upheld a complaint from an unidentified company selling nutritional supplements and its founder, identified only as "R.S."

The plaintiffs claimed when their names were entered on Google's German-language website, it suggested links to Scientology and fraud. THE ASSOCIATED PRESS

A logo at Google's California headquarters. THE ASSOCIATED PRESS FILE

Real estate

Housing market slowdown is good news, Flaherty says

Finance Minister Jim Flaherty is dismissing fears about Canada's housing market, saying the current slowdown is welcome news and that there is no need for further government intervention.

While some observers are expressing fears that a steep correction is underway that will bring down housing values and possibly affect bank credit ratings, Flaherty said Tuesday that he believes government mortgage tightening last July actually helped avert what could have turned into a housing bubble. "I'm comfortable about where we are," he said. THE CANADIAN PRESS

Market Minute

DOLLAR 98.33¢ (-0.58¢)

TSX 12,577.05 (+47.50)

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TOO MUCH DINERO FOR GELATO

JUST SAYIN'

Paul Sullivan
metronews.ca

Beware the tourist trap. It can snag your wallet and never let it go.

In the tourist trap, it's always high season. Take the story of the four British tourists who stopped for an ice cream near Rome's Spanish Steps recently and paid the equivalent of $84 Canadian.

This should be the craziest thing you've ever heard, except it isn't.

I once paid 25 euros for a cup of coffee on the Champs-Élysées, le grand boulevard de Paris, and certainly le plus cher boulevard de Paris. That's about 33 bucks. It was a café au lait, after all. The waiter was outraged that I refused to leave a tip.

"Work it out," I said, "with the extortionist who owns this place," and stalked off.

I'm sure each of us has a horror story to share. As there are tourist traps right here in our own backyard, you don't have to go very far to get fleeced.

Every tourist trap has one thing in common. It's a must-see. You know what you're getting into, but who can resist Venice or Harrods or the pyramids along the Nile or any of the other legendary places that are part of the iconography of our lives?

"I went to Paris and didn't bother with the Champs-Élysées." I don't think so. Just try not to spend any money, which is almost impossible. Breathing the air costs beaucoup de euros.

Meanwhile, back at the world's most expensive ice cream parlour, the proprietors are defending the price, which comes to about $21 a dish. "That's about half a kilo of gelato," a manager who refused to be identified told an inquiring U.K. reporter. Well, all right then, what's the fuss?

Thankfully, the mayor of Rome was embarrassed and offered a personal tour of his city to the tourists, should they ever recover from the shock to their fiscal systems. You can just imagine: "Here's where I buy MY gelato…"

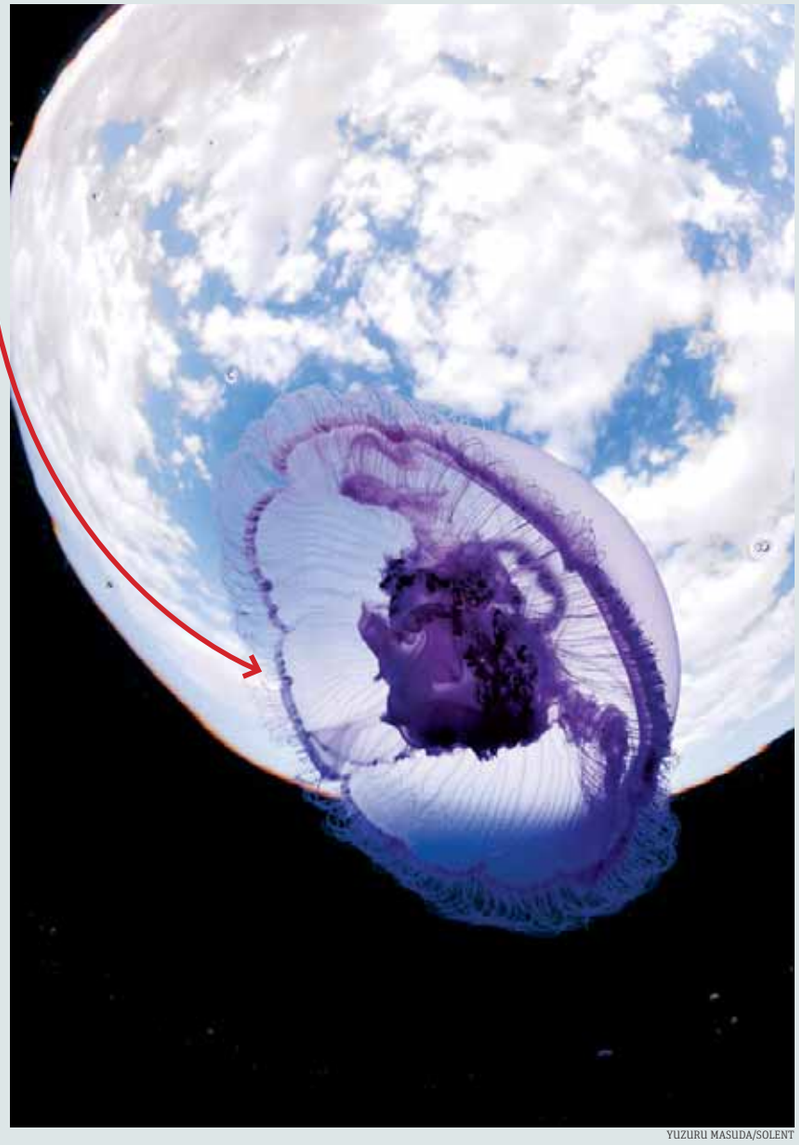
I guess you could argue that this, in the ancient language of Rome, is a case of caveat emptor. Nobody made those people buy the ice cream, and, in fact, the prices were posted — in mouse type. But tourism is hard work, and requires refreshment. And there's something nasty about squeezing the euros out of people who travelled halfway across the world just to visit.

While the mayor of Rome has the good sense to be embarrassed on his city's behalf, so far, I have yet to hear back from the mayor of Paris on the price of a cup of coffee.

Nor, I should add, has he apologized for the cost of the crepe smeared with a dollop of Nutella purchased atop the Eiffel Tower. You think he'd learn.

ZOOM

Seeing UFOs



YUZURU MASUDA/SOLENT

I don't think you're ready for this jelly

At first glance, it looks like a mysterious UFO approaching our planet — but this is closer to an unidentified floating object. This beautiful underwater image taken by photographer Yuzuru Masuda shows a moon jellyfish (aurelia aurita) drifting along in the Red Sea near Egypt, with the cloudy sky seemingly above it. **METRO**

It's floating

"To the naked eye underwater, the jellyfish appear a little more pink."
Yuzuru Masuda

Setting up to shoot

To create this rare photograph, Masuda first placed the dome port of his camera's underwater housing beneath the jellyfish. "Using the reflection on the dome port, I managed to snap this shot without causing big ripples on the calm surface," he says on his website. **METRO**

Click bait

ANDREW FIFIELD
andrew.fifield@metronews.ca

If you have a minute to spare, type "Atari Breakout" into Google's image search to see how gamer hearts were won this week.

But what to do when you're weary of the dated classic? Try taking these free games for a spin, one for the office and one for home.

Candy Box

Prediction: Your eyes will glaze as you watch a counter reward you with candy you can either eat or toss. Stupid, right? Not so fast. Soon you'll be tending lollipop farms and equipping your hero, who looks like this \o/, with swords and potions for epic ASCII RPG adventures. It all adds up to an indefensible addiction. (candies.aniwey.net)

Neverwinter

A recently launched free-to-play fantasy MMO that boasts an incredibly rich quest creation system that makes it an instantly more appealing time sink than the countless games like it. As an added bonus, the community is new enough to have not been overrun by jerks, so hop in early. (nw.perfectworld.com)

Twitter

@metropicks asked: A new report says Canada is giving up on trying to attract U.S. tourists. What tourists are your favourite?

@BrockbyBrock: We love Canadian Tourists here in Guernsey! They come to see General Brock's island home. http://www.isaacbrock.com

@nikolinapapa: I love European tourists! We don't have many though!

@karen_dorward: I have been asked where the floating mall is. According to tourist, the Rideau Mall floats up and down the canal.

@MolinaFacts: Mexicans because #Smallville was huge down there and they are so amazed when they see Van Tech High School or Cloverdale

Follow @metropicks and take part in our daily poll.

WE WANT TO HEAR FROM YOU: Send us your comments: ottawaletters@metronews.ca

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Everyone can be a star now

Interview. Robert Kyncl, YouTube's global head of content, reveals the tools needed to propel you to celebrity status

ELISABETH BRAW
scene@metronews.ca

Robert Kyncl, the head of content at YouTube, told Metro how the site had changed the ways of the modern world. HANDOUT

Even though he holds the keys to the future of entertainment, Robert Kyncl is a remarkably easygoing man. As global head of content at YouTube, Kyncl has successfully steered the company from being a depository for cat videos to a position as a media powerhouse.

What will entertainment's future look like? Metro met Kyncl, a former Czech top athlete with a ready laugh, for an exclusive interview at YouTube's Los Angeles office.

Is TV as a device dead?
No, but there are many other devices, what I call "work machines" — computers, phones, tablets, which are Wi-Fi-enabled and transmit video. Because of this, suddenly we've uncovered a lot of other consumption patterns and demand from consumers for content that doesn't fit the same format as the TV set.

Those changing habits, with viewers spending more time on homemade content, are also blurring the lines between consumer and producer. What does that mean for entertainment's future?
It just means that there are many more creators than in the past. In the past, the entire television industry was based on a closed system: a telecommunications company delivering the content to you into a device that was sitting in your living room. Today it's an open system, where anyone can deliver content to a device, and of course you can still view it on your TV set as well.

How will all of this change our daily lives?
Look at mobile media consumption. For us at YouTube, in the past two years it has gone from six per cent of all of our consumption to 30 per cent. In some countries, like South Korea and Saudi Arabia, it's more than 50 per cent. Mobile devices are becoming the first screen instead of the second screen.

Is that good or bad?
I think it's a good thing. People used to sit around the TV and more or less be quiet. Today people are sharing — that means commenting and having conversations. People start these conversations in text form, but they'll very quickly move over to a live form. Of course, everything has to be in moderation. If everything you do all day is watch YouTube on your smartphone it's not very good.

How much YouTube do you watch everyday?
About half an hour. A couple of years ago it was less than five minutes a day.

What's the key ingredient to success in new media?
On the Internet, you can go directly to the consumer, but you have to do the other parts yourself: analyzing trends and your consumers and quantifying them.

This means that you have to be good in math. Your ability to, for example, expand your YouTube channel will rely on your ability to spot and measure trends with data. Creativity and analytical skills are a phenomenal mix.

So teenagers should brush up on their math?
That's what I tell my daughters every day. And science. And learn how to code!

What will be YouTube's hit shows of the future?
It's difficult to predict. There are shows on YouTube today that are getting audiences larger than shows on TV. But the mainstream audience doesn't know about it, which is why most people don't know about it. We just haven't told the world about it. But we're working on it.

This is Metro's final instalment in the series looking at the future of television.

HOW TO BECOME A YOUTUBE STAR

Vision
Have a vision and be passionate about it.

Flexibility
Be flexible and willing to fail. Fail often. On YouTube it doesn't even cost you anything to fail.

Expand
Expand your YouTube audience by connecting with them on other social media.

Feedback
Ask your audience for feedback. Be dependable but not predictable.

Fun
Remember that it's not just about money.

ADVICE BY LIAM COLLINS, HEAD OF YOUTUBE'S CREATOR SPACE

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METRO DISH

OUR TAKE ON THE WORLD OF CELEBRITIES

The Word

Vin Diesel: Facebook owes me

THE WORD
Dorothy Robinson
scene@metronews.ca

Vin Diesel has a bone to pick with Facebook.

The Fast & Furious 6 star is taking credit for making celebrity pages popular on the social network, as he was one of the first movie stars to interact with his followers.

"Facebook used to ask me to come up to their office to explain what the f-- I was doing and why I had so many fans. What was unique was I never let anyone do a post. I never let anyone post for me in the last four years," he tells Entertainment Weekly. "Facebook really owes me billions of dollars, but whatever."

The secret? Diesel really interacts with his Facebook fans. And Diesel's fans (41,621,431 likes as of press time) return the favour. They are known for creating truly amazing Vin Diesel Facebook art, many with "supposed" inspirational quotes by the actor super-imposed over photos of him. He calls these super-fanatical Diesel fans "Vinangels, Vingypsies, and the various nomadic tribes of the Underverse."

In other news, Vin Diesel is a total weirdo. I love it.

No purchase necessary. Contest open to residents of the Vancouver, Calgary, Edmonton, Winnipeg, Toronto and Ottawa areas, excluding the province of Quebec, who have reached the age of eighteen (18) years of age or older. Odds of winning depend on the number of eligible entries received. Twenty (20) Grand Prizes are available to be won, consisting of one pass for two to see a special advance screening of The Fast and the Furious 6 valued at approximately $26) Contest closes May 19th 2013 at 12:59PM EST. To enter and for complete contest rules visit www.clubmetro.com

Angelina Jolie THE ASSOCIATED PRESS

Jolie reveals details on surgery to combat risk of breast cancer

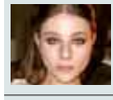
Angelina Jolie has taken to the New York Times to reveal that she recently underwent a preventative double mastectomy to combat her genetic risk for breast cancer.

"I choose not to keep my story private because there are many women who do not know that they might be living under the shadow of cancer," she writes. "I can tell my children that they don't need to fear they will lose me to breast cancer. It is reassuring that they see nothing that makes them uncomfortable. They can see my small scars and that's it. Everything else is just Mommy, the same as she always was. And they know that I love them and will do anything to be with them as long as I can. On a personal note, I do not feel any less of a woman. I feel empowered that I made a strong choice that in no way diminishes my femininity."

Twitter

@DitaVonTeese
Headed to the Cannes Film Festival this weekend.

@IJasonAlexander
Wise saying: A mind is a terrible thing to waste. But apparently, a gallbladder is expendable.



@RealMichelleT
I ain't afraid of no ghosts.

@SteveMartinToGo
Spent an afternoon with the President of the United States. That's right. I am now 24,434,432 in the in line of succession.

Justin Bieber

Thieves hit concert venue after Bieber show

Justin Bieber's tour is on hiatus until he hits San Diego next month, but the scandal-plagued international leg wouldn't be complete without one more hitch: After Bieber's last show in Johannesburg, the venue, FNB Stadium, was reportedly robbed, with thieves making off with more than $300,000 from Bieber's show and a Bon Jovi concert the previous night, according to Sky News. "The suspect had gained entry through the roof," a local police spokeswoman says. "They broke the tile ... of the bathroom between [Sunday] night after the concert and this morning." The stolen money had been secured in a safe prior to the theft.

Zoe Saldana

Saldana swings both ways

Zoe Saldana is keeping an open mind when it comes to a potential family. How open, exactly? She tells Allure magazine that she might "end up with a woman raising my children. That's how androgynous I am." That's rather progressive. But Saldana says — rather cryptically — that it's all about not taking things for granted. "If I have something good in front of me, it doesn't matter if it's a person of a pair of shoes," she says. "I'm not going to test something else. It's insecure and it's immature."

Mayday, mayday! Last minute long weekend

The first long weekend of the summer is upon us. If you weren't lucky enough to get the coveted cottage invite, fear not — there's plenty to do around Canada's biggest cities. Here's just a sampling of events and attractions to get you out and about this weekend.

METRO NEWS

Calgary

Get ready for a wild ride

Western Canada's largest outdoor amusement park opens its gates this weekend. With more than 30 rides on more than 90 acres of land, there's sure to be an attraction for everyone. You'll want to be the first to check out their new attraction: Cinemagic 3D. For more information visit calawaypark.com

Saskatoon

Take in some more hockey

Are you still craving more hockey even though the NHL playoffs are in full swing? Why not check out a game at the 2013 Mastercard Memorial Cup. The CHL round robin tournament begins May 17 and features the champion of the OHL, the WHL, the QMJHL and the host team. For tickets visit mastercard memorialcup.ca

Halifax

Haligonians head to market

Get a taste of the country at Hubbards Farmers' Market. Spend Saturday morning inspecting the wares of 40 local vendors who sell fresh seasonal produce, wine, coffee and fresh flowers. Local artisans and live music is also on hand. hubbardsbarn.org

ISTOCK

Vancouver

Grind it out on the west coast

If you've never attempted the Grouse Grind, this is your weekend. Lace up your hiking boots, grab a friend and tackle the 2.9 kilometre trail up the face of Grouse Mountain. Once at the top, enjoy the view, have some lunch and compare your time — it takes a novice hiker about two hours to complete the hike. grousemountain.com

Winnipeg

Hands up, baby, hands up...

Prairie Dog Central Railway hosts a steam locomotive ride complete with a staged robbery. Keep an eye out for the train robbers on horseback and be prepared to take part in an old-fashioned "hands-up" robbery during the ride to Grosse Isle. Train departs at 11 a.m. on Sunday. For tickets and more information, visit pdcrailway.com

Toronto

Meet the pandas

After their long journey from China and their meeting with Prime Minister Stephen Harper, the Giant Pandas Er Shun and Da Mao are ready to greet visitors at the Toronto Zoo. The exhibit opens May 18. But don't worry if you can't make opening day — they'll be in Toronto for the next 10 years. torontozoo.com

This summer, take on Muskoka's fairways

Golf, Group of Seven style. Rocks, pines and some challenging courses are waiting to be tackled in Toronto's cottage country

BRIAN KENDALL
canadiangolftraveller.com

Taboo resort's spokesman is Mike Weir. TABOO RESORT

Not since Stanley Thompson's groundbreaking Rocky Mountain layouts opened in Jasper and Banff in the 1920s has another golf destination equalled Muskoka's impact on Canadian golf course design.

Just as Thompson established a template for mountain courses followed to this day, Tom McBroom, Doug Carrick and other top architects are using the granite outcroppings of the Canadian Shield to create a uniquely Muskokan design aesthetic that has propelled the Ontario tourist district to the forefront of Canadian golf.

In the span of a decade, the Lake Joseph Club (1997), Bigwin Island Golf Club (2002), The Rock Golf Course (2004) and Muskoka Bay Club (2007) were each named the country's best new course by Golf Digest, a record unmatched by any other Canadian golf destination.

Muskoka's rugged landscape has been drawing vacationers the roughly 200 kilometres north from Toronto ever since the district first opened to settlement in the mid-1800s. The love affair between Canada's largest city and Muskoka is similar to the bond that exists between New York and the Hamptons or Vancouver and Whistler. Muskoka is the city's essential summertime escape — a stress-reducing, rustic oasis with hundreds of resorts, approximately 600 lakes and more than 30 golf courses.

Though golf had been played throughout the district for decades, Muskoka didn't enter the high-end market until the 1990 opening of Deerhurst Highlands Golf Course at Deerhurst Resort in Huntsville. Typical of Muskoka's courses, the routing of this acclaimed McBroom-Robert Cupp co-design rambles through forest and wetlands, and features several immense walls of granite.

Thompson, the godfather of Canadian golf architecture, established his reputation in the even more rugged terrain of Jasper and Banff by clearing gaps through the forest to point golfers toward greens aligned with distant mountains, and by whimsically patterning his bunkers after the snow formations on their peaks.

Today, in similarly dramatic fashion, architects are using Muskoka's outcroppings of pink Canadian Shield granite to shape and accent golf holes. Like restored artworks, especially beautiful rock formations are cleaned with high-pressure hoses to make their colours more vivid.

"There's tremendous challenge in working with the rock," McBroom says. "The key is to make the holes fit naturally into the wild terrain, exposing the beauty of the rock without letting it get in the way."

Spearheading Muskoka's drive to become a premier golf destination is ClubLink, Canada's largest owner-operator of golf facilities, which operates two championship courses in the district and another a short drive away.

Clublink's first Muskoka course was the award-winning Lake Joseph Club, a McBroom design carved through the hills and valleys of a hardwood forest at Lake Joseph Club Resort. One of Muskoka's signature holes is Lake Joseph's par-three eighth, where golfers hit from a wildly elevated tee to a valley green dwarfed by a giant wall of striated granite.

The Canadian Shield's rocky outcroppings provide picturesque terrain for Muskoka's courses. MUSKOKA BAY CLUB

McBroom exposed even more granite at Clublink's Rocky Crest Golf Club, in the nearby district of West Parry Sound, where rolling fairways twist through a thrilling mix of towering fir trees and marshes.

A clear signal of the coming of age of Muskoka's golf product was the 2001 launch of ClubLink's Mark O'Meara Course at Grandview in Huntsville. For the first time, an internationally famous golf personality was hired to design a Muskoka course.

O'Meara, the 1998 British Open and Masters champion, responded to the challenge by building a gorgeous 7,065 brute of a track that frequently forces golfers to hit shots over menacing rock faces.

In 2002, Taboo Resort in Gravenhurst raised the celebrity bar even higher by signing Mike Weir to be the official spokesman of the Ron Garl-designed Taboo Golf Club, a challenging layout offering a roller-coaster ride through wetlands and a forest of birch, pine and balsam.

O'Meara and Weir (whose promotional deal with Taboo has since expired) helped to sell golf in an image-conscious marketplace where the lavish summer homes of wealthy Torontonians and Hollywood celebrities, including Goldie Hawn and Martin Short, adorn the waterfronts of Lake Muskoka, Lake Joseph and Lake Rosseau, the three most coveted addresses.

Nick Faldo's firm, Faldo Design, has built courses around the world, but was hired to design The Rock Golf Club, in the village of Minett, as much for the cachet of his name as for his reputation as an architect.

Faldo, a three-time British Open and Masters champion, built a course featuring tightly carved fairways, bold bunkers and multi-tiered greens.

"We had to fight the rock in places," Faldo says of his first design project in Canada. "But more than anything it's the rock that gives Muskoka courses their 'wow' factor."

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That's apples and oranges — literally — in sour cream cake

ROSE REISMAN
for more, visit rosereisman.com or follow her on twitter @rosereisman

You can substitute the raisins for dried cranberries and apples for pears if desired

1. Topping: In bowl, combine brown sugar, pecans, flour, margarine and cinnamon.

2. Filling: In a bowl mix apples, raisins, sugar and cinnamon.

3. Cake: In food processor, beat together brown sugar, granulated sugar and oil. Add eggs, one at a time, beating well after each. Mix in orange zest and vanilla extract.

4. In a separate bowl, stir together flour, baking powder and baking soda. In another bowl, stir together orange juice and sour cream. Add flour mixture and sour cream mixture alternately to beaten sugar mixture, mixing just until blended. Spoon half of batter into prepared pan. Top with half of apple mixture. Spoon remaining batter into pan. Top with remaining apple mixture; sprinkle with topping.

5. Preheat oven to 350 F. Bake 45 to 50 minutes, in a 10-inch springform pan sprayed with vegetable spray, or until cake tester inserted in centre comes out clean. Cool on a wire rack. **ROSE REISMAN LIGHT VEGETARIAN COOKING (ROBERT ROSE) BY ROSE REISMAN**

Ingredients

Topping
- 1/3 cup packed brown sugar
- 3 tbsp chopped pecans
- 1 1/2 tbsp all-purpose flour
- 2 tsp margarine or butter
- 1/2 tsp ground cinnamon

Filling
- 2 cups chopped peeled apples
- 1/2 cup raisins
- 1 tbsp granulated sugar
- 1 tsp ground cinnamon

Cake
- 2/3 cup packed brown sugar
- 1/2 cup granulated sugar
- 1/3 cup vegetable oil
- 2 eggs
- 1 tbsp grated orange zest
- 2 tsp vanilla extract
- 1 2/3 cups all-purpose flour
- 2 tsp baking powder
- 1 tsp baking soda
- 1/2 cup orange juice
- 1/2 cup light sour cream

Sour Cream Orange Apple Cake

This recipe serves 14. Each serving contains 284 calories and 9 grams of fat. MARK SHAPIRO, FROM ROSE REISMAN LIGHT VEGETARIAN COOKING (ROBERT ROSE)

Drink of the Week

Apple & Vanilla Collins

- 1.5 oz Luksusowa
- .75 oz lemon juice
- .50 oz vanilla syrup*
- .75 oz apple purée
- Top up: soda water
- Garnish: Lemon peel and apple wedge

Shake first four ingredients and pour into a highball glass filled with ice cubes. Top up with soda water and garnish.

Vanilla Syrup*
- 1 cup each sugar and water
- 1 tsp vanilla extract

In saucepan, bring sugar and water to boil. Reduce heat and simmer until syrupy, about 5 minutes. Add vanilla extract. Pour into jar.

COURTESY OF MACIEK STAROSOLSKI, GLOBAL BRAND AMBASSADOR, LUKSUSOWA VODKA/ PHOTO: YBIMC

Homegrown rhubarb shines in spring trifle

1. Macaroons: In bowl, whisk egg whites until stiff peaks form. Add sugar, 30 ml (2 tbsp) at a time, beating well after each addition. Whiz almonds in food processor until very finely ground, then fold into meringue mixture.

2. Heat oven to 180 C (350 F). Line baking tray with parchment paper and use teaspoon to spoon about 25 small pyramids of almond mixture onto it, spacing a few centimetres apart. Bake 15 minutes or until golden brown. Carefully lift parchment paper from tray with macaroons still on it and transfer to a wire rack to cool.

3. Rhubarb: Reduce oven temperature to 150 C (300 F). Rinse rhubarb in cold water and drain well. Place in an ovenproof dish, stir in sugar and bake 15 minutes. Remove from oven and let cool.

4. Cream: Cut vanilla pod in half lengthwise and scrape out seeds with tip of knife. Place seeds in bowl with egg yolks and sugar and beat until pale and fluffy. In separate bowl, whip cream until it forms soft peaks and fold it into egg mix. Place cream mix in refrigerator.

5. Break macaroons into small chunks. Now everything is ready to finish the trifle. You can either do it immediately so that layers become soft and melded, or wait until just before serving so that trifle is crunchy.

6. In each of 4 serving glasses, place a layer of cream at the bottom. Add rhubarb, then macaroons, and repeat the layers so that there are two of each ingredient. **THE CANADIAN PRESS/ THE SCANDINAVIAN COOKBOOK BY TRINE HAHNEMANN (QUADRILLE PUBLISHING, 2010).**

Ingredients

Macaroons
- 2 egg whites
- 100 g (1/2 cup) superfine sugar
- 100 g (1/2 cup) almonds

Rhubarb
- 500 g (1 lb) rhubarb, trimmed and cut into 2.5-cm (1-inch) pieces
- 75 g (1/3 cup) superfine sugar

Cream
- 1 vanilla pod
- 2 egg yolks
- 30 ml (2 tbsp) superfine sugar
- 300 ml (1 1/4 cups) double cream or whipping cream

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Identify your beef before going to battle

What's your type?

Five strategies for solving your specific student conflict

SHAHEERAH KAYANI
TalentEgg.ca

If a tense situation is taking over your study sessions, it's time to plan out a pact. ISTOCK

In our day-to-day lives, we are all faced with various conflicts that we must deal with.

In the context of the school environment, you might have a falling out with someone in your class project group, or perhaps even with your teacher. Whatever the conflict may be, it must be resolved as soon as possible in a mature and effective manner so that the problem does not escalate.

Depending on the situation you are in, the other parties involved and what their needs and wants are, as well as where each party stands on the power spectrum and the urgency of the situation, there are a number of different handy conflict-resolution strategies that can be used to effectively mitigate and resolve the problem.

Read below to find out more about five common conflict resolution strategies that might be of use to you.

Competitive

This type of conflict-resolution strategy can be very useful if you are 100 per cent unyielding and unwilling to give in to the other party. But keep in mind that this strategy should only be used when you have a firm stand in the situation and you come from a position of power. Specifically, this strategy will be the most useful in times of emergency, where a decision regarding the most appropriate actions to be taken is required right away.

Collaborative

Collaborative conflict resolution comes in handy when you need to work together to meet the needs of all parties involved. In this type of conflict situation, a very high level of importance is placed on effective co-operation. Use this approach when you know you will be (or are likely to be) dealing with that party again.

Compromise

This type of conflict-resolution strategy should be used when you truly want to ensure that the solution will be satisfactory for all involved. In this scenario, each party involved must be willing to give in on some demands to come to the end solution.

Accommodate

This type of conflict-resolution strategy should be used when you are willing to meet the needs of others, but at your own cost. This strategy is not the overly-assertive type, but rather a more co-operative approach. Here, a very high level of importance is placed on achieving peace rather than winning.

The avoidance approach

This type of conflict-resolution strategy should be used when you simply want to avoid the conflict altogether.

- This is a good approach to use when you are just about at the end of your dealing with that party and will not have to deal with them again. Sometimes, the best thing to do is to simply keep your cool and avoid any problems altogether.

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On calming the storm within the cubicle

Get conflict resolution right. Ways to talk through the tornado that's been circling your office space

SHAHEERAH KAYANI
TalentEgg.ca

When someone showcases inappropriate behaviour, especially in a workplace setting, it can create a negative work atmosphere in which other co-workers feel uninterested to do their work and even customers don't want to deal with that particular business. Whether the need for the confrontation arises in a work or personal setting, here are handy tips on how you should go about confronting that certain someone:

Use your body language and voice to demonstrate a cool demeanor. Be calm, and don't let it turn into a shouting match. ISTOCK

Use your personal power
This is simply the influence that you have on your peers. While we all have positional power, personal power is something we develop through rapport. If you are to confront someone, it can make the process a lot easier if you have a good working relationship and mutual understanding with that person.

What to confront
If you are confronted by someone, you will probably take it personally. So when you are confronting, don't point your finger at the individual, but rather talk about how the way they are behaving needs to change. Remember the saying: "It's not what you're saying, but how you're saying it."

Be objective
Don't let your emotions get in the way — stay both morally and emotionally objective.

Stay focused on the issue at hand
Always remain focused on the initial issue, and confront tihe person's behaviour.

Consistency
Try to be consistent in your approach and in what you do and say.

Laugh it up
It can be a very good idea to employ humour. This shows you are human and that you can make light of the situation. It's also a good way of cutting through the emotional tension.

Be pre-emptive
Always attempt to resolve problems before they actually occur or deal with it early on to prevent any escalations.

Contain the quarrelling

It is very important that you do the confrontation in private

- **Don't confront or give any feedback in front of others.** This will only further humiliate the person and they will be more likely to retaliate.

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NHL awards. Crosby heads list of Masterton nominees

Penguins star Sidney Crosby, Wild goaltender Josh Harding and Bruins defenceman Adam McQuaid are this season's nominees for the NHL's Bill Masterton Memorial Trophy.

The award is presented to "the player who best exemplifies the qualities of perseverance, sportsmanship and dedication to hockey."

Crosby missed time with concussion issues the past two seasons. He finished fourth in the NHL with 56 points despite missing 12 games because of injuries. THE ASSOCIATED PRESS

Sidney Crosby lines up for a faceoff against the Senators on Tuesday in Pittsburgh. GETTY IMAGES

Hockey. Ovechkin on way to worlds after Caps' loss

Washington Capitals captain Alex Ovechkin will join Russia's team at the world hockey championships in Finland.

It will be Ovechkin's ninth appearance in the tournament. He helped Russia win the gold medal last year and in 2008. He has 26 goals and 18 assists in 55 games.

The news that he'll play for Russia came Tuesday, a day after Ovechkin's Capitals were eliminated in the first round of the NHL playoffs with a 5-0 loss to the New York Rangers in Game 7 of their best-of-seven series.

After leading the league with 32 goals in the regular season, Ovechkin only scored once in the playoffs. THE ASSOCIATED PRESS

Another ugly exit

"Nobody remember losers. Everybody remember only winners."

Alex Ovechkin after the Capitals' 5-0 loss to the Rangers in Monday's Game 7

Bruins GM never saw rise from ruins coming

NHL playoffs. But historic third-period rally vs. Leafs saved Boston from early exit

Peter Chiarelli looked down on the ice at what he feared were the last few minutes of the Bruins' season.

Boston's general manager saw his team fall behind by three goals with less than 15 minutes left in Game 7.

"I was angling for disappointment," he said Tuesday, "preparing the next few days what I was going to do."

Getting ready for the second round probably wasn't high on his list.

Then the Bruins scored three goals in the last 11 minutes of regulation. And when Patrice Bergeron, who had scored the tying goal, fired home the game-winner at 6:05 of overtime, disappointment turned to delirium.

Boston beat the Toronto Maple Leafs 5-4 on Monday night, becoming the first team in NHL history to win a Game 7 after trailing by three goals in the third, according to Elias Sports Bureau.

"In that last half of that third period, our guys came together and you could see a push that I hadn't seen in a long time," Chiarelli said.

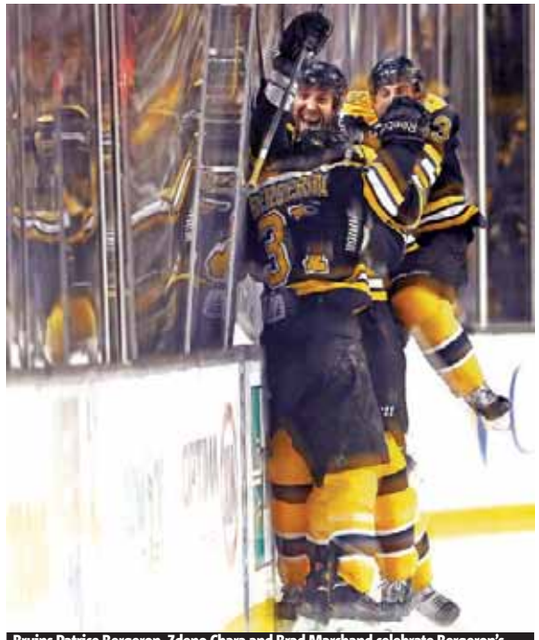
Not in the previous two games when Boston scored just two goals as Toronto overcame a 3-1 series deficit. And certainly not for most of Monday's game.

But the Bruins refocused, got traffic in front of Leafs goalie James Reimer and relentlessly pressured Toronto's defence. Now a series that seemed so improbable is a reality. The Bruins open another best-of-seven at home against the New York Rangers on Thursday. THE ASSOCIATED PRESS

Etched in his brain

"That hockey game will haunt me until the day I die..."

A tweet from Leafs forward Joffrey Lupul after Monday's Game 7 loss.



Bruins Patrice Bergeron, Zdeno Chara and Brad Marchand celebrate Bergeron's Game 7 overtime goal against Toronto on Monday. The come-from-behind win set up a second-round match between the Bruins and Rangers. JARED WICKERHAM/GETTY IMAGES

MLB

Getting the hook: Jays' Santos to undergo surgery

Toronto Blue Jays right-hander Sergio Santos will undergo elbow surgery this week and is expected to be out of the lineup for six weeks.

General manager Alex Anthopoulos called the procedure a "minor cleanup" to shave down bone spurs and clean out loose bodies in the right elbow area.

Santos, who went on the disabled list a month ago with a right triceps injury, has pitched a few times in extended spring training. Anthopoulos said Santos's velocity was lower than usual last Saturday and the decision was made to have the procedure.

Santos missed almost all of last season after undergoing shoulder surgery. He is 0-1 with a 2.08 earned-run average in five appearances this year. THE CANADIAN PRESS

Basketball

Jayhawks land No. 1 recruit

Top basketball prospect Andrew Wiggins will play his college basketball at Kansas.

The six-foot-eight Toronto native signed a letter-of-intent Tuesday, choosing the Jayhawks over Kentucky, North Carolina and Florida State.

The ceremony ended the frenzied pursuit of the Huntington Prep star, who averaged 23.4 points and 11.2 rebounds per game this season. THE ASSOCIATED PRESS

Andrew Wiggins on Tuesday in Huntington, W.Va. THE ASSOCIATED PRESS

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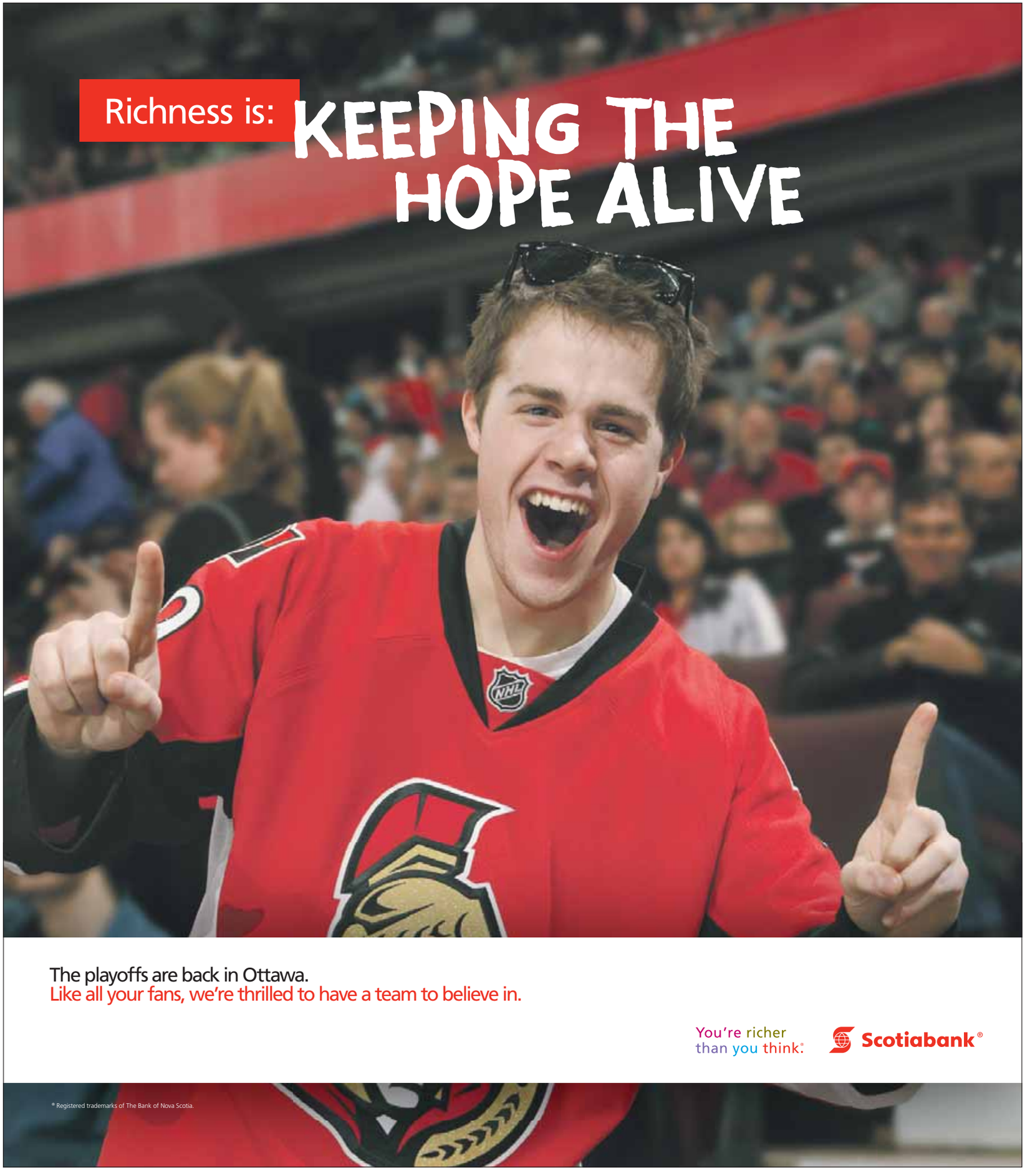

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2013 Volkswagen Golf GTI

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2013 Volkswagen Golf GTI

- **Type.** Two or four-door, front-wheel-drive compact hatchback
- **Engines (hp).** 2.0-litre DOHC I4, turbocharged (200hp)
- **Transmissions.** Six-speed manual with twin-clutch automated manual in (DSG)
- **Base price (incl. destination)** $30,800

Design

Since it is Golf-based, the GTI benefits from that model's uncomplicated design and generously sized hatch opening. From that point, VW replaces the nose with a blacked-out egg-crate grille and installs a larger air intake and running lights below the bumper.

Change gears on the steering wheel.

Fuel Economy

Selecting the DSG assures you of rapid-fire shifts, in as little as four-hundredths of a second (faster than an average automatic transmission), and contributes to the GTI's estimated fuel economy of 8.7 l/100 km in the city and 6.3 on the highway, compared to 9.9/6.7 if you stick with the stick.

Engine

Drivers will enthuse over the standard 2.0-litre turbocharged four-cylinder engine that generates 200 horsepower and 207 pound-feet of torque. By comparison, base Golfs make do with a 2.5-litre five-cylinder with 170 horsepower and 177 pound-feet of torque.

Review. Competitors will struggle to outdo the solid, sporty Golf

MALCOLM GUNN
wheelbasemedia.com

The formula for producing the GTI is a simple one. Start with one standard-issue Volkswagen Golf two or four-door hatchback, drop in a spunky engine and other sporty content and watch them literally fly out of dealer showrooms.

Sounds straightforward enough, yet surprisingly few automotive brands have dared challenge Volkswagen's three-decade-long domination of the performance-infused compact-car niche. And the few that do, including Mazdaspeed3, Honda Civic Si, Mini Cooper and most recently the Ford Focus ST, have a tough fight on their hands.

The sixth-generation GTI that came to our shores for the 2010 model year is due for replacement late this year or the spring of next, and will originate from VW's production facility in Mexico. That means if you're looking to acquire an honest-to-goodness German-manufactured GTI, this could be your final opportunity.

Of course the GTI shares the Golf's ability to stow about as much luggage as most mid-size sedans. That makes the GTI a useful as well as a sporty vehicle. The GTI further distances itself from mainstream Golfs with its well-bolstered front seats with plaid inserts, as did the very first GTI.

Gear changes can be left to the transmission to figure out or they can be controlled manually using finger-controls on the steering wheel (or by toggling the floor shifter).

The DSG also includes a launch-control program that, when the GTI is stopped, allows you to rev up the engine before the clutch is engaged. The result is an extra-quick start compared to manual-trans versions, with minimal wheelspin.

On the open road, the sport-tuned suspension, consisting of stiffer front and rear anti-sway bars, helps the GTI remain relatively flat through the turns while maximizing steering control. In addition, larger-diameter front and rear disc brake rotors deliver some serious stopping power for the 1,375-kilogram hatchback.

The brakes deliver above average stopping power.

GTI pricing begins at $30,800 ($31,800 for the four-door), which includes destination charges, all the go-fast stuff plus most key comfort necessities. A convenience package featuring a power sunroof and touch-screen audio controls is optional. Beyond that, adding a navigation system, push-button start, leather-covered seats, pivoting headlights, premium sound system and more exotic wheels will push you into the $40,000 region.

However you choose to equip your GTI, you will be piloting a seriously competent sports machine famous for its quick reflexes and with a level of road-holding agility that other compact models of any stripe can only dream of.

Compare

1 Chevrolet Sonic RS
Base price: $25,100

2 Mazdaspeed3
Base price: $31,800

3 Ford Focus ST
Base price: $31,650

Sublime green slime: Algae's time is now

Autopilot. It may cling to seaside rocks but it also eats carbon and makes a lot of bio fuel

AUTO PILOT
Mike Goetz
drive@metronews.ca

Mention algae today and one adjective invariably comes to mind: delicious.

But, seriously, down the road a bit, algae might be better known as a transportation bio-fuel, especially if Canada's National Research Council (NRC) has its way.

NRC recently teamed up with a few savvy industry partners to build a demonstration-scale "algan refinery" near Bonnyville, Alta., in the heart of oil-sands country.

People have long known about the bio-fuel potential of algae — it grows super fast, and it is comprised of a lot of natural oil (about 30 per cent by mass).

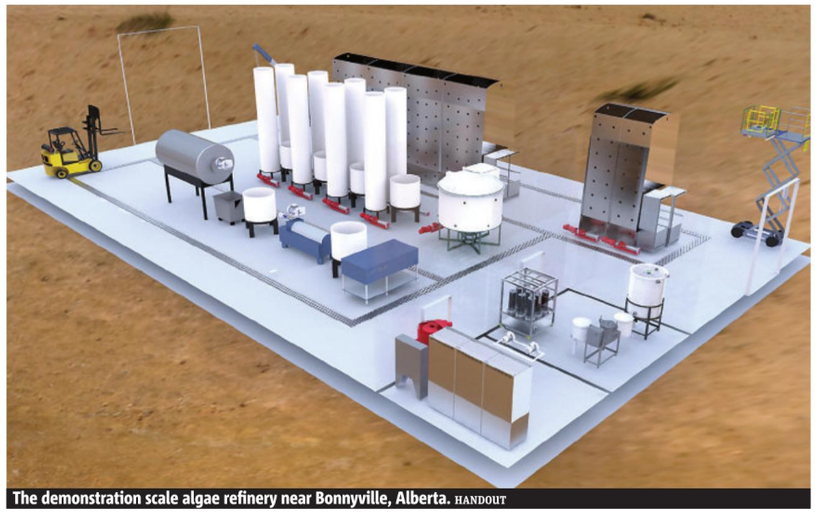
But this project is notable on two fronts: the way it is integrated into other industries and the size of its cultivation pot — 100,000 litres.

Give us your unwanted carbon

The project is officially known as the Algan Carbon Conversion Project. The pilot plant will be attached to another plant, part of the operations of Canadian Natural, an independent crude oil and natural gas producer. The plant has an impressive final emission stack. Like all plants, algae love carbon dioxide — it's what they breathe. So they love that emission stack. Previous efforts to commercialize bio-fuel from algae were evaluated on the bio-fuel alone, says Aleks Patrzykat. "The idea here is to have an algan plant that will capture carbon dioxide from industrial emissions."

Big pots equal big volume

The algae will be grown in one of the biggest pots ever devoted to algae production. Patrzykat says the 100,000-litre cultivation vessel should be the same large size employed by future algae bio-fuel production plants. They would just have lots of them, instead of just the one. Such a vessel full of algae would net out about 10 per cent bio-fuel, or 10,000 litres. The rest of the biomass might be messy but still good, says Patrzykat, noting that depending on local circumstances, it could be used for cattle feed or fertilizer. For the record, Patrzykat is not sure how cattle feel about the taste of algae. Since it would be used more as a protein supplement for cattle feed, my guess is that the algae flavour would be subtle, like a herb. The more important point, says Patrzykat, is that the bio-mass be something that can be used by the local economy, so you don't spend a lot of energy moving it around. It's bulky stuff. Same for the carbon dioxide going into the system; CO2 is expensive to store and transport.



The demonstration scale algae refinery near Bonnyville, Alberta. HANDOUT

Making a Dent

Usually when a new alternative fuel technology and/or fuel source comes along it's great news, but news always tempered with the reality that we use more than three trillion litres of petroleum products each and every day! Canada uses about 81 million litres a day. Excuse me for stating the obvious, but that's a lot of petroleum. How do you replace those kinds of trillions and millions of litres? Maybe you start with bio-fuel made from algae feedstock. "Say in 50 years, we have a plant in each location, where it would be viable," says Patrzykat. "That would be enough plants to take care of 20 per cent of Canadian industrial emissions… It would also give you 6.2 billion litres of fuel. If it were jet fuel, that would be enough to fly WestJet and Air Canada for a year."

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*Limited time finance purchase offer available through Volkswagen Finance, on approved credit. MSRP of $16,385/$26,600 for a new and unregistered 2013 Jetta 2.0L / 2013 Tiguan 2.0T base model with 5/6-speed manual transmission, including $1,395/$1,610 freight and PDI, financed at 2.4%/2.9% APR for 84/72 months equals 182/156 bi-weekly payments of $97.89/$185.18. $0 down payment. Cost of borrowing is $1,431.20/$2,413.33 for a total obligation of $17,816.20/$29,013.33. PPSA fee, license, insurance, registration, any dealer or other charges, options and applicable taxes are extra. Models shown: 2013 Jetta 2.5L Highline, $24,590 / Tiguan 2.0T Highline R-Line, $41,125. Models shown for illustration purposes only. Models may not be exactly as shown. Certain conditions apply. Dealer may sell or lease for less. Dealer order/trade may be necessary. Offers end May 31, 2013 and are subject to change or cancellation without notice. Visit vw.ca or your Volkswagen dealer for details. "Volkswagen", the Volkswagen logo, "Das Auto & Design", "Autobahn for All", "Jetta" and "Tiguan" are registered trademarks of Volkswagen AG. © 2013 Volkswagen Canada.

Drive an enhanced 2013
Honda Civic DX for as low as

$82 AT 2.99% APR

BI-WEEKLY LEASE FOR 48 MONTHS[Ω] WITH $1,529 DOWN PAYMENT/OAC AND $0 SECURITY DEPOSIT

- OR NOW -

Finance From

0.99% APR

UP TO 48 MONTHS[†] ON A 2013 CIVIC DX

OR GET $1000

IN CUSTOMER CASH INCENTIVES ON OTHER SELECT CIVIC MODELS[♦]

MODEL FB2E2DEX

CIVIC: CANADA'S FAVOURITE CAR 15 YEARS IN A ROW[♦♦]

BUILT TO LAST AND PRICED TO SELL.

THE ALL-NEW 2013 ACCORD LX
BI-WEEKLY LEASE FROM
$129@3.99% APR
FOR 48 MONTHS[Ω] WITH $2,519 DOWN PAYMENT/OAC AND $0 SECURITY DEPOSIT

MODEL CR2E3DE

2013 CANADIAN CAR OF THE YEAR

2013 CR-V LX
BI-WEEKLY LEASE FROM
$129@1.99% APR
FOR 48 MONTHS[Ω] WITH $2,863 DOWN PAYMENT/OAC AND $0 SECURITY DEPOSIT

MODEL RM3H3DES

2013 IIHS TOP SAFETY PICK[‡] SMALL SUV

OR GET CASH INCENTIVES[*] UP TO
$2500 - $4000
$2500 ON OTHER SELECT 2013 CR-Vs • $3000 ON 2013 RIDGELINE • $4000 ON 2013 PILOT AND 2013 ODYSSEY

BI-WEEKLY LEASE ONLY AVAILABLE ON 48 & 60 MONTH TERMS[*]

HondaOntario.com
Ontario Honda Dealers

HONDA

Bi-weekly lease available on all 2013 Honda models on 48 and 60-month terms only. ΩLimited time lease offers on any new 2013 Honda Civic DX Sedan (Model FB2E2DEX) // 2013 Honda Accord LX Sedan (Model CR2E3DE) // 2013 Honda CR-V LX 2WD (Model RM3H3DES) models available through Honda Financial Services Inc., on approved credit. Representative bi-weekly lease example: based on a 2013 Honda Civic DX Sedan (Model FB2E2DEX) // 2013 Honda Accord LX Sedan (Model CR2E3DE) // 2013 Honda CR-V LX 2WD (Model RM3H3DES) on a 48 month term with 104 bi-weekly payments at 2.99% // 3.99% // 1.99% lease APR and $0 // $200 // $0 customer incentive deducted from the negotiated selling price before taxes (customer incentive can be combined with subvented rates of interest offered by Honda as part of a low rate interest program). The bi-weekly payment is $82 // $129 // $129 [includes $1,495 // $1,640 // $1,640 freight and PDI, EHF tires ($29), EHF filters ($1), A/C tax ($100 except Civic DX), and OMVIC fee ($5)] with $1,529// $2,519 // $2,863 down payment or equivalent trade-in, $0 security deposit and first bi-weekly payment due at lease inception. Total lease obligation is $10,057 // $15,935 // $16,279. 96,000-kilometre allowance; charge of $0.12/km for excess kilometres. †Receive 0.99% purchase financing on any new 2013 Honda Civic DX Sedan (Model FB2E2DEX) for a maximum of 48 months available through Honda Financial Services Inc., on approved credit. Representative Finance example: based on a 2013 Honda Civic DX Sedan (Model FB2E2DEX) on a 48 month term at 0.99% APR, complete price of $16,970 [includes $1,495 freight and PDI, EHF tires ($29), EHF filters ($1), A/C tax ($100 except Civic DX), and OMVIC fee ($5). Excludes taxes, license, insurance, and registration]. Cost of borrowing is $345.04 for a total finance obligation of $17,315.04. Down payment or equivalent trade-in on purchase financing offers may be required based on approved credit from Honda Financial Services Inc.$4,000 // $4,000 // $3,000 // $2,500 // $1,000 customer cash incentive is valid on any new 2013 Honda Pilot // 2013 Honda Odyssey // 2013 Honda Ridgeline // 2013 Honda CR-V (except CR-V LX 2WD, model RM3H3DES) // 2013 Civic Coupe and Sedan (except Civic DX Sedan, model FB2E2DEX) models when registered and delivered between May 1st and May 31st, 2013. Cash incentive is available for all Honda retail customers except customers who lease or finance through Honda Financial Services Inc. at a subvented rate of interest offered by Honda as part of a low rate interest program. All advertised lease and finance rates are special rates. Cash incentive will be deducted from the negotiated price before taxes. For all offers: license, insurance, PPSA, other taxes (including HST) and excess wear and tear are extra. Taxes payable on full amount of purchase price. Offers only valid for Ontario residents at Ontario Honda Dealers. Dealer may lease/sell for less. Dealer order/trade may be necessary. Vehicles and accessories are for illustration purposes only. Offers, prices and features subject to change without notice. See your Ontario Honda Dealer or visit HondaOntario.com for full details.**Based on Association of International Automobile Manufacturers of Canada (AIAMC) data reflecting sales between 1997 and December 2012. ‡Does not replace the driver's responsibility to exercise due care while driving. ΔText message and e-mail functions are only compatible with certain devices.

Canada license plates made by the inmates

The plate printing machine in use. PHOTO COURTESY MINISTRY OF GOVERNMENT SERVICE

Driving Force. Whether it be regular or personalized, 800 are made an hour by the country's prisons

JIL MCINTOSH
drive@metronews.ca

With more than 1.6 million new vehicles sold every year, Canadians need a lot of license plates to go on them. It's a full-time job making them, but you wouldn't want to apply for it in Ontario: they're made by prison inmates.

"Ontario license plates are manufactured at the Lindsay Correctional Facility," says Ciaran Ganley, spokesman for the Ministry of Government Services. "Most vehicle license plates appear in pairs, but other motor vehicles have a single license plate, including motorcycle, off-road, moped and trailer."

Making a plate is a five-step process, starting with the production of blanks, which are plates that don't yet have their numbers. A laminate sheet is made that includes "Ontario" at the top and a slogan at the bottom, usually "Yours to Discover."

The laminate is glued onto a coil of aluminum, and a press stamps out individual plates and cuts mounting holes into them. Some 800 are made each hour.

The blanks go to an embossing press, where workers set in the dies to stamp the letters and numbers. Regular plates go quickly, since only one or two numbers must be changed in sequence. Personalized plates slow everything down, since the die has to be completely reset. If a pair of plates is needed, the machine stamps two blanks at once.

To colour the letters and numbers, the plate is fed into a machine that uses heat to apply a foil coating to the raised portion. Finally, the plates are put in plastic bags and visually inspected for quality. Any defective plates are destroyed, while the rest are boxed for distribution.

Ontario plates are colour-coded.

Car, motorcycle and trailer plates use blue letters on a white background. Commercial vehicle, bus and farm plates use black on white; diplomat plates are white on red; dealer plates are red on white; and green plates are for electric vehicles.

"For personalized plates, any combination of letters or numbers may be ordered, provided the combination is available and meets the established criteria," Ganley says. Off-limits are plates deemed obscene, derogatory, abusive, sexual, religious (except for religious titles), violent, discriminatory, or that describe drugs, alcohol, or criminal activity.

Quoted

"Ontario plates are manufactured at the Lindsay Correctional facility."

Ciaran Ganley, spokesperson for the Ministry of Government Services
On where vehicle license plates come from in Ontario.

Things to note

- **Until 1973, Ontario motorists got new license plates annually, stamped with the year. Renewal stickers were introduced for 1974.**
- **Most series plates (non-personalized) do not use G, I, O, Q or U, which could cause readability issues for law enforcement purposes.**
- **Ontario plates can be ordered with the French version of the province's "Yours to Discover" slogan, "Tant à découvrir."**

MAKE EVERY ROUTE THE SCENIC ROUTE.

2013 IMPREZA 2.0i

STARTING FROM $21,923* LEASE PAYMENT $208 FOR 39 MONTHS*

$2,462 DOWN* 0.5% LEASE RATE

2013 XV CROSSTREK

STARTING FROM $26,423* LEASE PAYMENT $284 FOR 39 MONTHS*

$2,566 DOWN* 1.9% LEASE RATE

2013 OUTBACK 2.5i

STARTING FROM $30,423* LEASE PAYMENT $318 FOR 48 MONTHS*

$3,534 DOWN* 0.9% LEASE RATE

2014 FORESTER 2.5i

STARTING FROM $27,978* LEASE PAYMENT $268 FOR 24 MONTHS*

$2,634 DOWN*

2.9% LEASE RATE

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Best Compact Car 2013 Subaru Impreza•
Best Midsize Utility 2013 Subaru Outback•

Top Safety Pick: 2013 Subaru Lineup.▲ Subaru is the only manufacturer with IIHS Top Safety Picks for all models, for the fourth year in a row.

JAPANESE ENGINEERED VEHICLES STANDARD WITH SYMMETRICAL AWD

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Alain Duquette, SALES CONSULTANT

▲Ratings of "Good" are the highest rating awarded for performance in four safety tests (moderate overlap front, side, rollover and rear) conducted by the Insurance Institute for Highway Safety (IIHS) (www.iihs.org). To earn a 2013 TOP SAFETY PICK, a vehicle must receive a "Good" rating in all four of these tests. •Based on ALG's 2013 Canadian Residual Value Awards for Best Compact Car and Best Midsize Utility. *MSRP of $19,995/$28,495/$24,495/$25,995 on 2013 Impreza 2.0i 4-door (DF1 BP)/2013 Outback 2.5i Convenience Package (DD1 CP)/2013 XV Crosstrek Touring Package (DX1 TP)/2014 Forester 2.5i (EJ1 X0). Lease rate of 0.5%/0.9%/1.9%/2.9% for 39/48/39/24 months. Monthly payment is $208/$318/$284/$268 with $2,462/$3,534/$2,566/$2,634 down payment. Option to purchase at end of lease is $11,601/$12,327/$13,943/$20,168. Advertised pricing consists of MSRP plus charges for Freight/PDI (MY13 $1,595/MY14 $1,650), Air Tax ($100), Tire Stewardship Levy ($29.20), OMVIC Fee ($5), Dealer Admin ($199). Freight/PDI charge includes a full tank of gas. Taxes, license, registration and insurance are extra. $0 security deposit. Models shown: 2013 Impreza 2.0i Limited Package 4-door (DF1 LP) with an MSRP of $26,895. 2013 Outback 3.6R Limited Package (DD2 LN6) with an MSRP of $38,495. 2013 XV Crosstrek Limited Package (DX1 LP) with an MSRP of $28,995. 2014 Forester 2.5i Limited Package (EJ2 LP) with an MSRP of $33,295. Dealers may sell or lease for less or may have to order or trade. Offers applicable on approved credit at participating dealers only. Lease based on a maximum of 20,000 km per year, with excess charged at $0.10/km. Leasing and financing programs available through Subaru Financial Services by TCCI. Other lease and finance rates and terms available; down payment or equivalent trade-in may be required. Vehicles shown solely for purposes of illustration, and may not be equipped exactly as shown. Offers available until May 31, 2013. See your local Subaru dealer for complete program details. †Contest Entry begins on April 8, 2013 at 12:00:01 a.m. ET and ends on June 9, 2013 at 11:59:59 p.m. ET. No purchase necessary. Visit familyrally.ca for complete contest details.

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ONLY $95.95
Aquapel treatment • Multi-point verification
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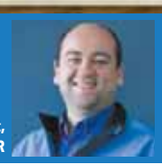
INSPECTION OF AIR CONDITIONINIG
ONLY $180
Reg.: $217.99 Offer expires May 31, 2013.



Éric Perreault, SERVICE MANAGER

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2013 Mazda3 GX

FINANCE FROM $89† AT 0% APR
BI-WEEKLY / FOR 84 MONTHS WITH $1,595 DOWN. ALL-IN FROM $17,800. EXCLUDES HST.

LEASE FROM $145* AT 2.49% APR
PER MONTH / FOR 48 MONTHS WITH $1,595 DOWN. EXCLUDES HST.

2013 Mazda3 GS SKYACTIV

FINANCE FROM $109† AT 0.99% APR
BI-WEEKLY / FOR 84 MONTHS WITH $2,359 DOWN. ALL-IN FROM $21,600. EXCLUDES HST.

LEASE FROM $194* AT 2.99% APR
PER MONTH / FOR 60 MONTHS WITH $2,359 DOWN. EXCLUDES HST.

GS-SKY model shown

THE ALL-NEW 2014 Mazda6 GX WITH SKYACTIV TECHNOLOGY

FINANCE FROM $149† AT 3.99% APR
BI-WEEKLY / FOR 84 MONTHS WITH $2,695 DOWN. ALL-IN FROM $26,401. EXCLUDES HST.

2014 CX-5 GX WITH SKYACTIV TECHNOLOGY

FINANCE FROM $135† AT 2.99% APR
BI-WEEKLY / FOR 84 MONTHS WITH $2,995 DOWN. ALL-IN FROM $25,101. EXCLUDES HST.

GT model shown

2.5 L 184-HP *SKYACTIV* ENGINE NOW AVAILABLE

SCAN TO FIND YOUR NEAREST MAZDA DEALER

VISIT MAZDA.CA FOR MORE DETAILS.

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†0% APR Purchase Financing is available on select new 2013 Mazda vehicles. Terms vary by model. Based on a representative agreement using an offered pricing of $17,800 for the new 2013 Mazda3 GX (D4XS53AA00) with a financed amount of $15,000, the cost of borrowing for an 84-month term is $0, monthly payment is $178.57, total finance obligation is $15,000. Finance Pricing for new 2013 Mazda3 GX (D4XS53AA00)/2013 Mazda3 GS-SKY (D4SK63AA00)/2014 Mazda6 GX (G4XL64AA00)/2014 CX-5 GX (NVXK64AA00) is $17,800/$21,600/$26,401/$25,101 financed at 0%/0.99%/3.99%/2.99% over 84/84/84/84 months equals bi-weekly payments of $89/$109/$149/$135 with $1,595/$2,359/$2,695/$2,995 down payment, cost of borrowing is $0/$678/$3,482/$2,407 with a total obligation of $17,800/$22,278/$29,883/$27,507. As shown, 2014 CX-5 GT (NXTL84AA00) is $35,356 financed at 2.99% over 84 months equals bi-weekly payments of $197 with $2,995 down payment, cost of borrowing is $3,523 with a total obligation of $38,879. Offers include freight, P.D.E. and fees. Offers exclude HST. *Offer available on retail leases of new 2013 Mazda3 GX (D4XS53AA00)/2013 Mazda3 GS-SKY (D4SK63AA00) with a lease APR of 2.49%/2.99% and monthly payments of $145/$194 for 48/60 months, the total lease obligation is $8,565/$14,007, including down payment of $1,595/$2,359. Lease payments include freight and P.D.E. of $1,695/$1,695. 20,000 km per year mileage allowance applies; if exceeded, additional 8¢ per km applies (12¢ per km for CX-9 models). Offers exclude HST. Offered leasing available to retail customers only. Lease offers vary by region and by trim level/model. See mazda.ca or your dealer for lease available vehicles. Licence, insurance, taxes and down payment are extra and may be required at the time of purchase. Dealer may sell/lease for less. Dealer order/trade may be necessary on certain vehicles. Offers valid May 1st – 31st, 2013 while supplies last. Lease and finance on approved credit for qualified customers only. Offers subject to change without notice. Visit mazda.ca or see your dealer for complete details.

See today's answers at metronews.ca/answers.

Horoscopes

♈ Aries
March 21 - April 20
Treat life as one big party and that is exactly what it will be, to you at least. Actually it's you who is the party — wherever you go fun and laughter goes.

♉ Taurus
April 21 - May 21
You need to develop a more detached view of possessions. What happens over the next few days will make you realize that there are many more important things in this life than dollars and cents.

♊ Gemini
May 22 - June 21
With Mercury, your ruler, moving into your sign today, you won't lack for ideas or the energy necessary to carry them out. Don't try to change the world: just do one little thing better than everyone else.

♋ Cancer
June 22 - July 23
You must not allow yourself to get depressed, no matter how disheartening the news may be. The key to happiness and success is your imagination: Take negative emotions and use them in positive ways.

♌ Leo
July 24 - Aug. 23
There is a lot you can do to change people's attitudes but that does not mean you will succeed. You have a right to have your say, but others have the right to disagree.

♍ Virgo
Aug. 24 - Sept. 23
As you think so you are, so think only positive thoughts today and watch in amazement how quickly and easily your dreams come true. Make sure important people know what you can do.

♎ Libra
Sept. 24 - Oct. 23
Don't waste time asking friends if they approve of what you intend to do: just do it and let them take it any way they want. The time has come to be decisive. Yes, you can do it!

♏ Scorpio
Oct. 24 - Nov. 22
You will be at your most resolute today. You won't let anyone stop you from following your star. Just make sure your aims are not too outrageous. Listen to expert advice, and maybe act on it.

♐ Sagittarius
Nov. 23 - Dec. 21
There is no way you can avoid facing the harsh truth about a partnership or friendship that is going through choppy waters at the moment. Once that truth has been faced though you can start making positive changes.

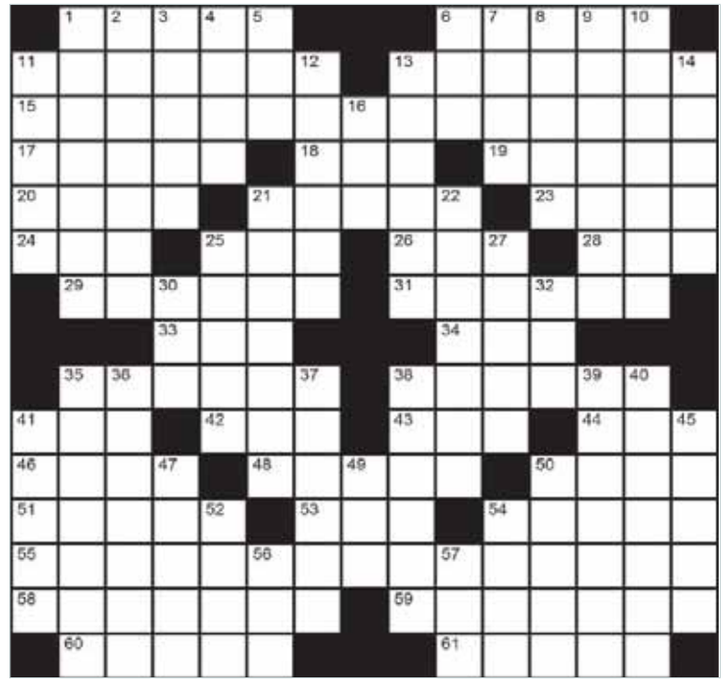
♑ Capricorn
Dec. 22 - Jan. 20
You may think you can push yourself beyond your usual limits with no ill effects but common sense says otherwise. If you don't listen, you may have to deal with an unexpected wellbeing issue.

♒ Aquarius
Jan. 21 - Feb. 19
Something you have been wishing for no longer looks so unlikely and over the next few days you can take giant steps towards making it a reality. All things are possible.

♓ Pisces
Feb. 20 - March 20
Some kind of showdown is likely today but that's good because the air needs to be cleared. Once it is done, make clear to loved ones you don't hold a grudge. SALLY BROMPTON

Crossword: Canada Across and Down

BY KELLY ANN BUCHANAN



Across
1. __ metal
6. Goes to the mall
11. Villain's strategies, perhaps
13. Tommy __ (Kiefer Sutherland's grandfather who was Premier of Saskatchewan)
15. "O Canada" verse: "__ __ __ in all thy sons command."
17. Diamonds, informally
18. Granny, in Germany
19. Grand __ National Park, Wyoming
20. Classes
21. "Jeez! I have no idea."
23. Take aback
24. Completely
25. Beach shelter
26. Retro albums, e.g.
28. Time division
29. Kinds of cars
31. Ally of "The Breakfast Club" (1985)
33. One official lang.
34. Building extension
35. Make less strong
38. Says something is so
41. The 21st, e.g.
42. Cry
43. G'days
44. Cable channel
46. Ill-considered, as a decision
48. Golden gymnast at Montreal's 1976 Olympics, Ms. Comaneci
50. Dull
51. __. __. (Periodic table figs.)
53. "Aaaii-__!!" (Comic book scream)
54. Word form for 'Nerve'
55. Canadian __ __ __ and Freedoms
58. Pre-popped popcorns
59. Woeful story: 2 wds.
60. "Touched by an Angel" star Della
61. Pretty perennial

Down
1. Dead Sea __
2. Have a little laugh
3. Is in need of Febreze
4. Rocker's li'l speakers
5. One of some in a Green Giant can
6. "Wellll...?"
7. Sci-Fi character, Jabba the __
8. Stares
9. Secretly planned
10. Appetizing
11. Narrow groove
12. Pub's servings of Guinness
13. Actresses Lane and Ladd
14. Medicinal plant
16. Watergate President's monogram
21. Castle's prison
22. She whom Hamlet courts
25. Moviedom's Tom
27. Ms. Ward of TV, and others
30. Narcotics-fighting agcy. in The States
32. Mr. Roth
35. The __ Network (Canadian forecast channel)
36. Catch
37. Pro basketball players
38. Bosses
39. "The medium is the message." - Marshall __
40. In a clever manner
41. Sidewalk sight
45. Late-'60s hit: "__ Were the Days"
47. Sir William Cornelius Van __ (Canadian Pacific Railway bigwig in the 1800s)
49. __ volente (God willing)
50. "I __ __ differ..."
52. Jeanne d'Arc, et al.
54. Brood of pheasants
56. 'Client' suffix (Patronage)
57. Music genre

Yesterday's Crossword

Sudoku

How to play
Fill in the grid, so that every row, every column and every 3x3 box contains the digits 1-9. There is no math involved.

	9		7			1	3	
2				8		6		4
5				1				
	6	3			7		4	
				3				
	8		4			2	1	
				9				7
9		2		5				8
	5	4			6		9	

Yesterday's Sudoku

3	9	4	2	6	7	1	8	5
1	6	2	3	8	5	9	4	7
8	5	7	9	4	1	2	3	6
4	1	5	7	9	2	3	6	8
9	7	3	6	5	8	4	1	2
6	2	8	4	1	3	5	7	9
2	8	6	5	3	4	7	9	1
5	3	9	1	7	6	8	2	4
7	4	1	8	2	9	6	5	3

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Visit your local Canadian Tire, Sport Chek, Mark's or Atmosphere store to receive a Jumpstart red ball in exchange for a $2 donation.
Visit jumpstart.canadiantire.ca or call 1-877-616-6600
Together we can help all kids play
Jumpstart

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LAST ONE OF THE SEASON!

THURSDAY MAY 16TH
from 5-9PM

40%* OFF
ENTIRE STORE!

*Regular priced merchandise.

Prestige members receive an additional 10% OFF their purchase!

THE BELOW STORES WILL HOLD THE SALE FROM 12 PM UNTIL STORE CLOSE ONLY.

RIDEAU CENTRE, OTTAWA

*Offer cannot be used in conjunction with the 20% discount offered for New Prestige Members. Offer is valid from May 16th from 5:00-9:00 pm only (with the exception of select stores). Offer cannot be used in conjunction with any other promotional offer or on previously purchased merchandise. Excludes Prestige and gift card purchases. Other restrictions may apply. Offer valid at all Suzy locations, excludes select outlets.

SUZY

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DOUBLE SAVINGS EVENT

EXTENDED TO MAY 31ST

0%† FINANCING FOR UP TO 84 MONTHS + PAY ONLY 99¢/L UNTIL 2014* ON SELECT MODELS

INCLUDES **$3,100** IN PRICE ADJUSTMENTS^Ω

2012 CANADIAN AND NORTH AMERICAN CAR OF THE YEAR

HWY: 5.2L/100 KM
CITY: 7.1L/100 KM▼

Limited model shown

2013 ELANTRA

SELLING PRICE: $14,380• ELANTRA L 6-SPEED MANUAL. $3,100 PRICE ADJUSTMENT^Ω, FEES, DELIVERY & DESTINATION INCLUDED. PLUS HST.

INCLUDES: 6 AIRBAGS • iPOD®/USB/AUXILIARY INPUT JACKS • POWER WINDOWS & DOOR LOCKS • ABS WITH TRACTION CONTROL SYSTEM • DUAL HEATED POWER EXTERIOR MIRRORS

OWN IT FOR $79 BI-WEEKLY WITH 0%† FINANCING FOR 84 MONTHS + PAY 99¢/L UNTIL 2014*

NO MONEY DOWN

HWY: 5.2L/100 KM
CITY: 7.2L/100 KM▼

SE model shown

2013 ELANTRA COUPE

SELLING PRICE: $21,580• ELANTRA COUPE GLS 6-SPEED MANUAL. FEES, DELIVERY & DESTINATION INCLUDED. PLUS HST.

INCLUDES: AIR CONDITIONING • HEATED FRONT SEATS • AUXILIARY MP3/USB/iPOD® INPUT • SIRIUS XM® RADIO WITH BLUETOOTH® HANDS FREE PHONE SYSTEM • POWER SUNROOF

OWN IT FOR $123 BI-WEEKLY WITH 0.99%† FINANCING FOR 84 MONTHS + PAY 99¢/L UNTIL 2014*

NO MONEY DOWN

2013 BEST NEW SMALL CAR (OVER $21K)

HWY: 5.3L/100 KM
CITY: 7.8L/100 KM▼

SE with Tech. shown

2013 ELANTRA GT

SELLING PRICE: $19,630• ELANTRA GT L 6-SPEED MANUAL. FEES, DELIVERY & DESTINATION INCLUDED. PLUS HST.

INCLUDES: DRIVER SELECTABLE STEERING (DSS) • AIR CONDITIONING • 7 AIRBAGS • HEATED FRONT SEATS • SIRIUS XM® RADIO WITH BLUETOOTH® HANDS FREE PHONE SYSTEM • COOLED GLOVE BOX

OWN IT FOR $113 BI-WEEKLY WITH 1.29%† FINANCING FOR 84 MONTHS + PAY 99¢/L UNTIL 2014*

NO MONEY DOWN

5 YEAR WARRANTY

5-year/100,000 km Comprehensive Limited Warranty††
5-year/100,000 km Powertrain Warranty
5-year/100,000 km Emission Warranty

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™The Hyundai names, logos, product names, feature names, images and slogans are trademarks owned by Hyundai Auto Canada Corp. †Finance offers available O.A.C. from Hyundai Financial Services based on a new 2013 Elantra L 6-Speed Manual/Elantra Coupe GLS 6-Speed Manual/Elantra GT L 6-Speed Manual with an annual finance rate of 0%/0.99%/1.29% for 84 months. Bi-weekly payments are $79/$123/$113. No down payment required. Cost of Borrowing is $0/$766/$911. Finance offers include Delivery and Destination of $1,495, fees, levies, and all applicable charges (excluding HST). Finance Offers exclude registration, insurance, PPSA and license fees. Delivery and destination charge includes freight, P.D.E., dealer admin fees and a full tank of gas. Financing example: 2013 Elantra L 6-Speed Manual for $14,380 at 0% per annum equals $79 bi-weekly for 84 months for a total obligation of $14,380. Cash price is $14,380. Cost of Borrowing is $0. Example price includes Delivery and Destination of $1,495 fees, levies, and all applicable charges (excluding HST). Finance Offers exclude registration, insurance, PPSA and license fees. ▼Fuel consumption for 2013 Elantra Sedan L 6-Speed Manual (HWY 5.2L/100KM; City 7.1L/100KM)/Elantra Coupe GLS 6-Speed Manual (HWY 5.2L/100KM; City 7.2L/100KM)/Elantra GT L 6-Speed Manual (HWY 5.3L/100KM; City 7.8L/100KM) are based on Energuide. Actual fuel efficiency may vary based on driving conditions and the addition of certain vehicle accessories. Fuel economy figures are used for comparison purposes only. ♦Price of models shown: 2013 Elantra Limited/Elantra Coupe SE/Elantra GT SE Tech 6-Speed Auto is $24,930/$26,830/$27,980. Prices include Delivery and Destination charges of $1,495, fees, levies, and all applicable charges (excluding HST). Finance Offers exclude registration, insurance, PPSA and license fees. ΩPrice adjustments are calculated against the vehicle's starting price. Price adjustments of up to $3,100 available on 2013 Elantra L 6-Speed Manual. Price adjustments applied before taxes. Offer cannot be combined or used in conjunction with any other available offers. Offer is non-transferable and cannot be assigned. No vehicle trade-in required. *Purchase, finance or lease an in-stock 2013 Accent/Elantra/Elantra Coupe/Elantra GT/Veloster/Genesis Coupe/Sonata/Sonata HEV/Santa Fe Sport/Santa Fe XL/Tucson/2012 Sonata HEV during the Double Savings Event and you will receive one $0.99 per litre Esso Price Privileges Fuel Card (including applicable taxes). The $0.99 per litre Esso Price Privileges Card is issued by Esso and is subject to the terms and conditions of the Esso Price Privileges Fuel Card agreement. Customers in the provinces of New Brunswick, Nova Scotia, Newfoundland & Labrador, Prince Edward Island (collectively, "Atlantic Provinces") and Quebec will receive a maximum benefit of $0.55 per litre in the event that gas prices increase above $1.54 during the card activation period. Customers in the provinces of Ontario and Manitoba will receive a maximum benefit of $0.50 per litre in the event that gas prices increase above $1.49 during the card activation period. Customers in the Atlantic Provinces, Quebec, Manitoba and Ontario will receive a minimum discount of $0.30 per litre in the event that gas prices decrease below $1.29 per litre in these provinces. All Fuel Cards expire on December 31st, 2013. Fuel cards are valid only at participating Esso retail locations (excluding the province of British Columbia) and are not redeemable for cash. Fuel Cards cannot be used in the province of British Columbia. Fuel Cards can only be used on Regular, Extra and Premium motor vehicle grade fuel purchases only. Price with Fuel Card of $0.99 per litre applies to Regular grade fuel only. Price with Fuel Card on Extra and Premium grade fuels are $1.12 and $1.18 per litre, respectively. Price Privileges Card must be used in combination with another form of payment accepted at Esso stations in Canada (excluding British Columbia) and is redeemable in-store only. Only one Price Privileges Card can be used per transaction. Based on Energuide combined fuel consumption rating for the 2013 Accent Auto (6.3L/100km)/Elantra Auto (6.3L/100km)/Elantra Coupe Auto (6.6L/100km)/Elantra GT Auto (6.6L/100km)/Veloster 1.6L Auto (6.3L/100km)/Genesis Coupe 2.0L Auto (8.6L/100km)/Sonata 2.4L Auto (7.3L/100km)/Sonata HEV Auto (5.2L/100km)/Tucson 2.0L Auto (8.2L/100km)/Santa Fe Sport 2.4L FWD Auto (8.6L/100km)/2012 Sonata HEV Auto (5.3L/100km) and the combined fuel consumption rating for the 2013 Santa Fe XL 3.3L FWD (9.9L/100km) as determined by the Manufacturer as shown on www.hyundaicanada.com at 15,400km/year which is the yearly average driving distance as referenced by Transport Canada's Provincial Light Vehicle Fleet Statistics, 2011, minus one full tank of fuel provided at the time of delivery of 2013 Accent (43L), Elantra (48L), Elantra Coupe (50L), Elantra GT (50L), Veloster (50L), Genesis Coupe (65L), Sonata (70L), Sonata HEV (65L), Tucson (58L), Santa Fe Sport (66L), Santa Fe XL (71L), 2012 Sonata HEV (65L), this is equivalent to $0.99 per litre gas up to a total of 725 Litres (2013 Accent/Elantra/Elantra Coupe/Elantra GT/Veloster), 800 Litres (2013 Sonata/2013 Sonata HEV/2012 Sonata HEV) and 1,000 Litres (2013 Genesis Coupe/Tucson/Santa Fe Sport/Santa Fe XL). Actual fuel efficiency may vary based on driving conditions and the addition of certain vehicle accessories. Fuel economy figures are used for comparison purposes only. †Ω*♦Offers available for a limited time, and subject to change or cancellation without notice. See dealer for complete details. Dealer may sell for less. Inventory is limited, dealer order may be required. ††Hyundai's Comprehensive Limited Warranty coverage covers most vehicle components against defects in workmanship under normal use and maintenance conditions.

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1375 Youville Dr.
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